Overview

+ Audit success
+ Performance
+ Delegated new gTLDs
+ Customer Service Survey
+ Review of TCRs for root DNS KSK
Audit success

+ Successfully completed first Systrust security audit of our IANA Registry Management Systems (“SOC2”)

+ Complements previous Systrust audits of our DNSSEC key management (“SOC3”)

Our performance portal gives detailed performance information for IANA activities.

**Reporting on Performance**

IANA seeks to provide an excellent, reliable and performant service of its various registration roles. To achieve this, IANA regularly reviews its procedures and liaises with its user communities to optimise performance.

More formally, the IANA Service Level Targets are defined in part by the contract for IANA performance with the US Department of Commerce, as well as in the Memorandum of Understanding with the IETF.

<table>
<thead>
<tr>
<th>Report</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>IETF Statistics Report</td>
<td>Documentation of the performance of the protocol assignments roles performed by ICANN for the IETF community. (Monthly)</td>
</tr>
<tr>
<td>Performance Standards Metric Report</td>
<td>A report of performance standard metrics for discrete IANA functions. (Monthly)</td>
</tr>
<tr>
<td>Internet Draft Processing Status</td>
<td>Information on pending Internet Draft actions being evaluated by IANA staff. (Daily)</td>
</tr>
<tr>
<td>Root Zone Audit Data</td>
<td>A report of all root zone related changes transacted. (Monthly)</td>
</tr>
</tbody>
</table>

**Other reporting**

IANA contributes regular statistics to the company-wide ICANN Dashboard.

https://www.iana.org/performance
Our performance portal gives detailed performance information for IANA activities including every change made in the root DNS zone.
Performance (3)

Our performance portal gives detailed information about changes to the root DNS zone

Including an audit report of every change made in the root DNS zone

<table>
<thead>
<tr>
<th>TLD</th>
<th>Change Details</th>
<th>Final status (Reason for non-completion if applicable)</th>
<th>Date of Implementation or Closure</th>
</tr>
</thead>
<tbody>
<tr>
<td>uno</td>
<td>Multiple changes affecting Administrative Contact, Technical Contact, Domain Metadata, Sponsoring Organisation, Nameserver Records, DS Records</td>
<td>Completed</td>
<td>2013-12-02</td>
</tr>
<tr>
<td>pr</td>
<td>Multiple nameserver changes involving PASCAL.NIC.PR, GOLOMB.NIC.PR</td>
<td>Completed</td>
<td>2013-12-02</td>
</tr>
<tr>
<td>menu</td>
<td>Multiple changes affecting Administrative Contact, Technical Contact, Domain Metadata, Sponsoring Organisation, Nameserver Records, DS Records</td>
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</table>
Delegated new gTLDs

+ Over 220 new gTLDs delegated since October 2013
+ Approximately 10 new gTLDs request delegation each week
+ Processing a gTLD delegation request takes about 10 days
IANA Customer Survey – 2013 Results

- Extremely high satisfaction reported by respondents
- Following up with customer groups to find out more about how we can improve satisfaction
- Working on way to increase participation in 2014 survey
Review of Trusted Community Representation in Root Zone DNSSEC Key Signing Ceremonies

TCRs are volunteers who oversee ICANN’s management of the root DNS KSK.

This consultation asked for input on how well the system works and whether ICANN should be asked to cover their reasonable travel costs.

Comment / Reply Periods (*):
- Comment Open Date: 21 January 2014
- Comment Close Date: 11 February 2014 - 23:59 UTC
- Reply Open Date: 12 February 2014
- Reply Close Date: 4 March 2014 - 23:59 UTC

Brief Overview:
Originating Organization: ICANN Staff
Categories/Tags:
- Security/Stability

Purpose (Brief):
Based on feedback from the current TCRs and our experience from the first 14 ceremonies, we are reviewing what changes, if any, should be made to the current model of Trusted Community Representative participation.

Current Status: Initial public consultation
Next Steps: Review consultation input
Staff Contact: Kim Davies
Email Staff Contact
Thank You & Questions?
Recap: IANA Functions

- **Root Zone**
  - ccTLDs -> Following ccNSO policy
  - gTLDs -> Following GNSO policy
  - Other -> IETF standards, etc.

- **.INT**
- **.ARPA**
- ***.ARPA**
- **root-servers.net**
- **IDN repository**

* Not in scope for NTIA contract
Recap: IANA Functions

- IPv4 global address space
  - Unicast -> RIRs
  - Multicast -> end users
  - Special allocations -> IETF
- IPv6 global address space
  - (As for IPv4)
- AS number space
  - Normal -> RIRs
  - Special allocations -> IETF