

MISE A JOUR SUR LES ACTIVITES DE L'IANA ET DU DNS

AFRINIC 19, Abidjan, CI
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Mise à jour sur les sujets ci-après :

Le Système de gestion de portefeuille

Le contrat IANA et les fonctions livrables

Le DNSSEC et le serveur Racine

L'EFQM : évaluation externe

Systeme de gestion de portefeuille de l'ICANN

- Aide à gérer et prioriser les activités de l'ICANN
- Nous avons des activités dans chacun des 4 objectifs stratégiques ci-dessous
- Outil de gestion pour l'évaluation des progrès sur les objectifs stratégiques

Objectives

Objectives are the highest level of the ICANN work plan, and the responsibility of the ICANN President. The status information for each Objective reflects the status of the component portfolios and projects within that Objective.

Affirmation of Purpose

Articulating and Demonstrating
ICANN's Mission and Commitment



[See Details](#)

Internationalization

Engaging and Moving Closer to
ICANN's Stakeholders Worldwide



[See Details](#)

Multi-Stakeholder Model Evolution

Facilitating Ongoing Improvement of
ICANN's Model



[See Details](#)

Operations Excellence

Executing ICANN's Work efficiently
and effectively



[See Details](#)

Systeme de gestion de portefeuille de l'ICANN

Offre une visibilité de la charge de travail et des progrès des activités de l'ICANN

Sauvegardes mensuelles de progrès en ligne pour la communauté à <https://myicann.org/plan>

Voir la cartographie des objectifs stratégiques de projets

Introduit au début de l'année 2013

IANA : Les Fonctions contrat

Terminé

- Consultation sur les normes de performance
- Automatisation de la Racine
- Service à la clientèle processus de résolution des plaintes
- Sécurisé notification Consultation Process

En cours

- Les rapports mensuels de vérification de la gestion de la zone racine
- Normes et rapports sur le rendement
- Rapport d'audit externe des fonctions de l'IANA
- Des rapports mensuels de performance

Aperçu mensuel sur les normes de rendement



Internet Assigned Numbers Authority

DOMAINS NUMBERS PROTOCOLS ABOUT IANA

About IANA

Introduction to IANA

Performance Reporting

Procedures

Presentations

Public Reports

Reviews

Glossary of terms

Excellence & Quality

Contact us

C.4.4 Performance Standards Report

This report is produced in accordance with Section C.4.4 of Contract Number SA130112CN0035 for ICANN's performance of the Internet Assigned Numbers Authority functions. This report is for the reporting period of September 1, 2013 - September 15, 2013.

Reporting Period

From: 1 September 2013

To: 15 September 2013

Summary

- C.2.9.1 — Assignment of Technical Protocol Parameters
- C.2.9.2.a,b — Root Zone and WHOIS Change Requests
 - Timeliness Target met
 - Accuracy Target met
- C.2.9.2.c — ccTLD Delegation and Redelegation
 - Timeliness Target met
 - Accuracy Target met
- C.2.9.2.d — gTLD Delegation and Redelegation
 - Timeliness (end-to-end) Target met
 - Timeliness (new gTLD processing) Target met
 - Accuracy Target met
- C.2.9.3 — Allocation of Internet Numbering Resources
 - Accuracy (1) Target met
 - Accuracy (2) Target met
 - Timeliness and Process Quality (1) Target met
 - Timeliness and Process Quality (2) Target met
 - Transparency (1) Target met
 - Transparency (2) Target met

Rapports sur les normes de performance mensuels - Allocation des ressources INR

C.2.9.3 — Allocation of Internet Numbering Resources

Key Performance Indicators

Metric	Target	Actual	Target Met
Accuracy (1) — Policy is correctly implemented.	100%	100%	✓
Accuracy (2) — Registry is updated before notifying requestor of allocation.	100%	100%	✓
Timeliness and Process Quality (1) — For a specific request, ICANN does not need to seek more than two iterations of clarification from the requesting Regional Internet Registry in order to correctly apply the registration policy.	100%	100%	✓
Timeliness and Process Quality (2) — Requests are to be completed within 7 days.	100%	100%	✓
Transparency (1) — Public announcement of an allocation is made on the same day as the allocation being recorded in the IANA registry.	100%	100%	✓
Transparency (2) — An implementation schedule for a new global policies under C.2.9.3 will be posted following ratifications within 14 days for simple policies, and 30 days for complex policies.	100%	100%	✓

Requests Performed

The following requests were completed under Section C.2.9.3 during the reporting period:

Data							Targets met				
Requester	Resource type	Request received	Clarifications	Registry updated	Requester notified	Announcement made	Accuracy (1)	Accuracy (2)	Timeliness and Process Quality (1)	Timeliness and Process Quality (2)	Transparency (1)
RIPE NCC	ASN	2013-09-06	0	2013-09-09 16:46:00	2013-09-09 16:50:00	2013-09-09 17:03:00	✓	✓	✓	✓	✓
APNIC	ASN	2013-09-10	1	2013-09-11 16:39:00	2013-09-11 16:57:00	2013-09-11 17:03:00	✓	✓	✓	✓	✓

Global Policy Implementation

No global policy changes were completed during the reporting period.

Le Contrat IANA et les Fonctions y associées

Travaux en cours

- Plan d'Urgence et de continuité de la zone racine
- Plan de sécurité annuel
- Enquête sur le service à la clientèle

DNSSEC et Serveur Racine

Cérémonie 15
24 octobre 2013



Nouveaux visages



EFQM : évaluation externe du Département

Nous avons commencé à travailler sur l'excellence en affaires il y a 4 ans

EFQM a été choisi comme cadre pour travailler vers l'excellence

Les Auditeurs externes EFQM nous ont reconnus comme «Entreprise Commise a l'Excellence» dans leur évaluation du mois d'Août



Merci &
Questions?

