IANA Naming Function Monthly Performance Report

February 2026

Summary of Performance

Metric	Category	Expected	Actual	Detail
Submission				
Acceptance Recognition	Routine (Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	Routine (Non-Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	gTLD Creation/Transfer	≤60s (95.0%)	✓ 0.00s	p6
Acceptance Recognition	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p6
Acceptance Recognition	Other Changes	≤60s (95.0%)	✓ 0.00s	p6
Manual Lodgment Time	Routine (Technical)	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	Routine (Non-Technical)	≤3d (95.0%)	✓ 0.00d	p7
Manual Lodgment Time	gTLD Creation/Transfer	≤3d (95.0%)	✓ 0.01d	p7
Manual Lodgment Time	ccTLD Creation/Transfer	≤3d (95.0%)	✓ —	p8
Manual Lodgment Time	Other Changes	≤3d (95.0%)	✓ 0.00d	p8
Technical Checks				
Technical Check (First)	Routine (Technical)	≤50m (95.0%)	✓ 12.61m	p9
Technical Check (First)	gTLD Creation/Transfer	≤50m (95.0%)	✓ —	p9
Technical Check (First)	ccTLD Creation/Transfer	≤50m (95.0%)	✓ —	p9
Technical Check (First)	Other Changes	≤50m (95.0%)	✓ —	p10
Technical Check (Retest)	Routine (Technical)	≤10m (95.0%)	✗ 12.39m	p10
Technical Check (Retest)	gTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	Other Changes	≤10m (95.0%)	✓ —	p11
Technical Check (Supplemental)	Routine (Technical)	≤10m (95.0%)	✓ 3.08m	p12
Technical Check (Supplemental)	gTLD Creation/Transfer	≤10m (95.0%)	✓ —	p12
Technical Check (Supplemental)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p12
Technical Check (Supplemental)	Other Changes	≤10m (95.0%)	✓ —	p13
Contact Confirmations				
Email Dispatch	Routine (Technical)	≤60s (95.0%)	✓ 4.117s	p13
Email Dispatch	Routine (Non-Technical)	≤60s (95.0%)	✓ 3.599s	p14
Email Dispatch	gTLD Creation/Transfer	≤60s (95.0%)	✓ 0.749s	p14
Email Dispatch	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p14
Email Dispatch	Other Changes	≤60s (95.0%)	✓ 0.469s	p14
Recognition of Confirmation	Routine (Technical)	≤60000ms (95.0%)	✓ 1.65ms	p15
Recognition of Confirmation	Routine (Non-Technical)	≤60000ms (95.0%)	✓ 0.74ms	p15
Recognition of Confirmation	gTLD Creation/Transfer	≤60000ms (95.0%)	✓ 0.76ms	p15
Recognition of Confirmation	ccTLD Creation/Transfer	≤60000ms (95.0%)	✓ —	p16
Recognition of Confirmation	Other Changes	≤60000ms (95.0%)	✓ 1.04ms	p16
Staff Processing				
Validation and Reviews	Routine (Technical)	≤5d (90.0%)	✓ 1.34d	p17
Validation and Reviews	Routine (Non-Technical)	≤5d (90.0%)	✓ 1.94d	p17
Validation and Reviews	gTLD Creation/Transfer	≤10d (90.0%)	✓ 0.18d	p17
Validation and Reviews	ccTLD Creation/Transfer	N/A	—	p18
Validation and Reviews	Other Changes	N/A	3.90d	p18
Third Party Approval	ccTLD Creation/Transfer	N/A	—	p19
ccTLD Creation/Transfer				

Metric	Category	Expected	Actual	Detail
Submission Review	Staff Review	≤14d (100.0%)	✓ —	p20
Requester Clarification	Requester Clarification	N/A	—	p21
Report Preparation	Report Preparation	≤21d (100.0%)	✓ —	p22
Implementation				
Root Zone Publication	Routine (Technical)	≤72h (99.0%)	✓ 23.50h	p23
Root Zone Publication	gTLD Creation/Transfer	≤72h (99.0%)	✓ —	p23
Root Zone Publication	ccTLD Creation/Transfer	≤72h (99.0%)	✓ —	p23
Root Zone Publication	Other Changes	N/A	4.41h	p24
Notification of Completion	Routine (Technical)	≤60s (95.0%)	✓ 3.74s	p24
Notification of Completion	Routine (Non-Technical)	≤60s (95.0%)	✓ 1.05s	p25
Notification of Completion	gTLD Creation/Transfer	≤60s (95.0%)	✓ 0.67s	p25
Notification of Completion	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p25
Notification of Completion	Other Changes	≤60s (95.0%)	✓ 2.02s	p25
System Availability				
IANA Website	IANA Site Availability	≥99%	✓ 100.00%	p26
Root Zone Management System	RZM Availability	≥99%	✓ 100.00%	p27
Directory Service	WHOIS Availability	≥99%	✓ 100.00%	p28
Root Zone Service Level Dashboard	Dashboard Availability	≥99%	✓ 100.00%	p29
Credential Recovery	Credential Recovery Response	≤60s (95.0%)	✓ 0.64s	p30
Credential Change	Credential Change	≤300s (95.0%)	✓ 0.514s	p31
Accuracy				
Root Zone File	Routine (Technical)	100%	✓ 100.00%	p32
Root Zone File	gTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	ccTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	Other Changes	100%	✓ 100.00%	p32
Root Zone Database	Routine (Technical)	100%	✓ 100.00%	p33
Root Zone Database	Routine (Non-Technical)	100%	✓ 100.00%	p33
Root Zone Database	gTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	ccTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	Other Changes	100%	✓ 100.00%	p34
Enquiry Processing				
Time to acknowledge	Manual Enquiries	≤60s (95.0%)	✓ 0.00s	p34
Time to initial response	Manual Enquiries	≤5d (90.0%)	✓ 0.50d	p35
Label Generation Rulesets				
Review Time	Review Time	≤5d (90.0%)	✓ —	p36
Implementation Time	Implementation Time	≤7d (90.0%)	✓ —	p37
Requester Clarification	Requester Clarification	N/A	—	p38
Time per Actor	IANA	N/A	—	p39
Time per Actor	Requester	N/A	—	p39
Time per Actor	Authorizer	N/A	—	p39
Time per Actor	Regulatory	N/A	—	p39
Request Volumes	Request Volumes	N/A	—	p40

Percentage of SLA thresholds met of those defined	**63 of 64 (98.4%)**

Exceptions and Narrative for Reporting Period

Metric	Category	Expected	Actual
Technical Check (Retest)	Routine (Technical)	10m	12.39m ⚑

Time to return results for subsequent performance of technical checks during retesting due to earlier failed tests.

Primary cause:	Unreachable nameservers
Analysis/Comments:	The test duration was affected by unreachable servers encountered during validation of consistency between glue records and authoritative data. While resolving one address for a TLD's name servers, a referral was returned that included multiple glue addresses, all of which were unreachable. Due to sequential queries and the preference for glue records over external name servers, several checks exceeded target time.

Detailed Performance for Reporting Period

Submission

Acceptance Recognition

Time for ticket confirmation to be sent to requester following receipt of change request via automated submission interface.

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Acceptance Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	45	30	53	87	104	92	35	24	21	23	108	41	64
Mean Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Shortest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Longest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s

Routine (Non-Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Acceptance Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	117	28	95	68	27	28	83	68	268	49	71	23	12
Mean Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Shortest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s

Routine (Non-Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Longest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Acceptance Time	—	0.00s	0.00s	0.00s	0.00s	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	0	1	1	1	1	0	0	1	4	1	0	1	3
Mean Time	—	0.00s	0.00s	0.00s	0.00s	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s
Shortest Time	—	0.00s	0.00s	0.00s	0.00s	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s
Longest Time	—	0.00s	0.00s	0.00s	0.00s	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s
Median Time	—	0.00s	0.00s	0.00s	0.00s	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s
PStDev Time	—	0.00s	0.00s	0.00s	0.00s	—	—	0.00s	0.00s	0.00s	—	0.00s	0.00s

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Acceptance Time	—	—	—	—	—	0.00s	—	—	—	0.00s	—	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	0	0	0	0	0	2	0	0	0	1	0	0	0
Mean Time	—	—	—	—	—	0.00s	—	—	—	0.00s	—	—	—
Shortest Time	—	—	—	—	—	0.00s	—	—	—	0.00s	—	—	—
Longest Time	—	—	—	—	—	0.00s	—	—	—	0.00s	—	—	—
Median Time	—	—	—	—	—	0.00s	—	—	—	0.00s	—	—	—
PStDev Time	—	—	—	—	—	0.00s	—	—	—	0.00s	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Acceptance Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	3	2	5	3	0	2	2	4	2	0	3	0	2
Mean Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s
Shortest Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s
Longest Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s
Median Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s
PStDev Time	0.00s	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	0.00s

Manual Lodgment Time

Time for lodgment of change request into RZMS by ICANN staff on behalf of request sent by email.

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Lodgment Time	—	—	0.01d	—	—	0.00d	—	—	0.00d	—	0.00d	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	0	3	0	0	5	0	0	3	0	1	0	0
Mean Time	—	—	0.00d	—	—	0.00d	—	—	0.00d	—	0.00d	—	—
Shortest Time	—	—	0.00d	—	—	0.00d	—	—	0.00d	—	0.00d	—	—
Longest Time	—	—	0.01d	—	—	0.00d	—	—	0.00d	—	0.00d	—	—
Median Time	—	—	0.00d	—	—	0.00d	—	—	0.00d	—	0.00d	—	—
PStDev Time	—	—	0.00d	—	—	0.00d	—	—	0.00d	—	0.00d	—	—

Routine (Non-Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Lodgment Time	0.00d	0.00d	0.01d	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	43	3	3	3	2	2	0	7	2	2	2	0	3
Mean Time	0.00d	0.00d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d
Shortest Time	0.00d	0.00d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d
Longest Time	0.01d	0.00d	0.01d	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d
Median Time	0.00d	0.00d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d
PStDev Time	0.00d	0.00d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	—	0.00d

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Lodgment Time	—	0.00d	0.00d	0.00d	0.00d	—	—	0.01d	0.00d	0.00d	—	0.00d	0.01d
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Lodgment Count	0	1	1	1	1	0	0	1	2	1	0	1	3
Mean Time	—	0.00d	0.00d	0.00d	0.00d	—	—	0.01d	0.00d	0.00d	—	0.00d	0.00d
Shortest Time	—	0.00d	0.00d	0.00d	0.00d	—	—	0.01d	0.00d	0.00d	—	0.00d	0.00d
Longest Time	—	0.00d	0.00d	0.00d	0.00d	—	—	0.01d	0.00d	0.00d	—	0.00d	0.01d
Median Time	—	0.00d	0.00d	0.00d	0.00d	—	—	0.01d	0.00d	0.00d	—	0.00d	0.00d
PStDev Time	—	0.00d	0.00d	0.00d	0.00d	—	—	0.00d	0.00d	0.00d	—	0.00d	0.00d

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Lodgment Time	—	—	—	—	—	0.00d	—	—	—	0.01d	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	0	0	0	0	2	0	0	0	1	0	0	0
Mean Time	—	—	—	—	—	0.00d	—	—	—	0.01d	—	—	—
Shortest Time	—	—	—	—	—	0.00d	—	—	—	0.01d	—	—	—
Longest Time	—	—	—	—	—	0.00d	—	—	—	0.01d	—	—	—
Median Time	—	—	—	—	—	0.00d	—	—	—	0.01d	—	—	—
PStDev Time	—	—	—	—	—	0.00d	—	—	—	0.00d	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Lodgment Time	0.00d	0.00d	0.00d	0.01d	—	0.01d	—	—	0.00d	—	—	—	0.00d
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	2	1	2	2	0	1	0	0	1	0	0	0	2
Mean Time	0.00d	0.00d	0.00d	0.00d	—	0.01d	—	—	0.00d	—	—	—	0.00d
Shortest Time	0.00d	0.00d	0.00d	0.00d	—	0.01d	—	—	0.00d	—	—	—	0.00d
Longest Time	0.00d	0.00d	0.00d	0.01d	—	0.01d	—	—	0.00d	—	—	—	0.00d
Median Time	0.00d	0.00d	0.00d	0.00d	—	0.01d	—	—	0.00d	—	—	—	0.00d
PStDev Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	0.00d	—	—	—	0.00d

Technical Checks

Technical Check (First)

Time to return results for technical checks following submission of request via automated submission

interface.

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	2.63m	2.36m	2.21m	8.11m	3.43m	2.56m	17.18m	3.21m	3.06m	3.36m	16.64m	3.87m	12.61m
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	45	30	53	87	104	92	35	24	21	21	108	41	64
Mean Time	2.21m	1.61m	1.56m	2.97m	2.54m	2.05m	4.53m	2.04m	2.04m	2.15m	3.17m	2.25m	3.31m
Shortest Time	1.03m	1.06m	0.87m	0.98m	0.81m	1.01m	1.01m	1.23m	0.86m	1.39m	0.95m	1.19m	0.87m
Longest Time	16.64m	2.80m	4.40m	17.80m	32.65m	17.25m	32.87m	3.86m	3.32m	3.56m	30.80m	4.52m	23.12m
Median Time	1.67m	1.50m	1.51m	2.17m	1.85m	1.67m	1.94m	1.92m	2.07m	2.09m	1.91m	2.22m	2.39m
PStDev Time	2.52m	0.42m	0.52m	3.30m	3.65m	2.29m	6.82m	0.66m	0.69m	0.60m	4.62m	0.84m	3.78m

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	—	—	1.46m	1.45m	—	3.02m	—	16.99m	—	—	2.38m	—	—
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	0	0	1	1	0	1	0	2	0	0	2	0	0
Mean Time	—	—	1.46m	1.45m	—	3.02m	—	10.14m	—	—	2.09m	—	—
Shortest Time	—	—	1.46m	1.45m	—	3.02m	—	2.54m	—	—	1.77m	—	—
Longest Time	—	—	1.46m	1.45m	—	3.02m	—	17.75m	—	—	2.41m	—	—
Median Time	—	—	1.46m	1.45m	—	3.02m	—	10.14m	—	—	2.09m	—	—
PStDev Time	—	—	0.00m	0.00m	—	0.00m	—	7.61m	—	—	0.32m	—	—

Technical Check (Retest)

Time to return results for subsequent performance of technical checks during retesting due to earlier failed tests.
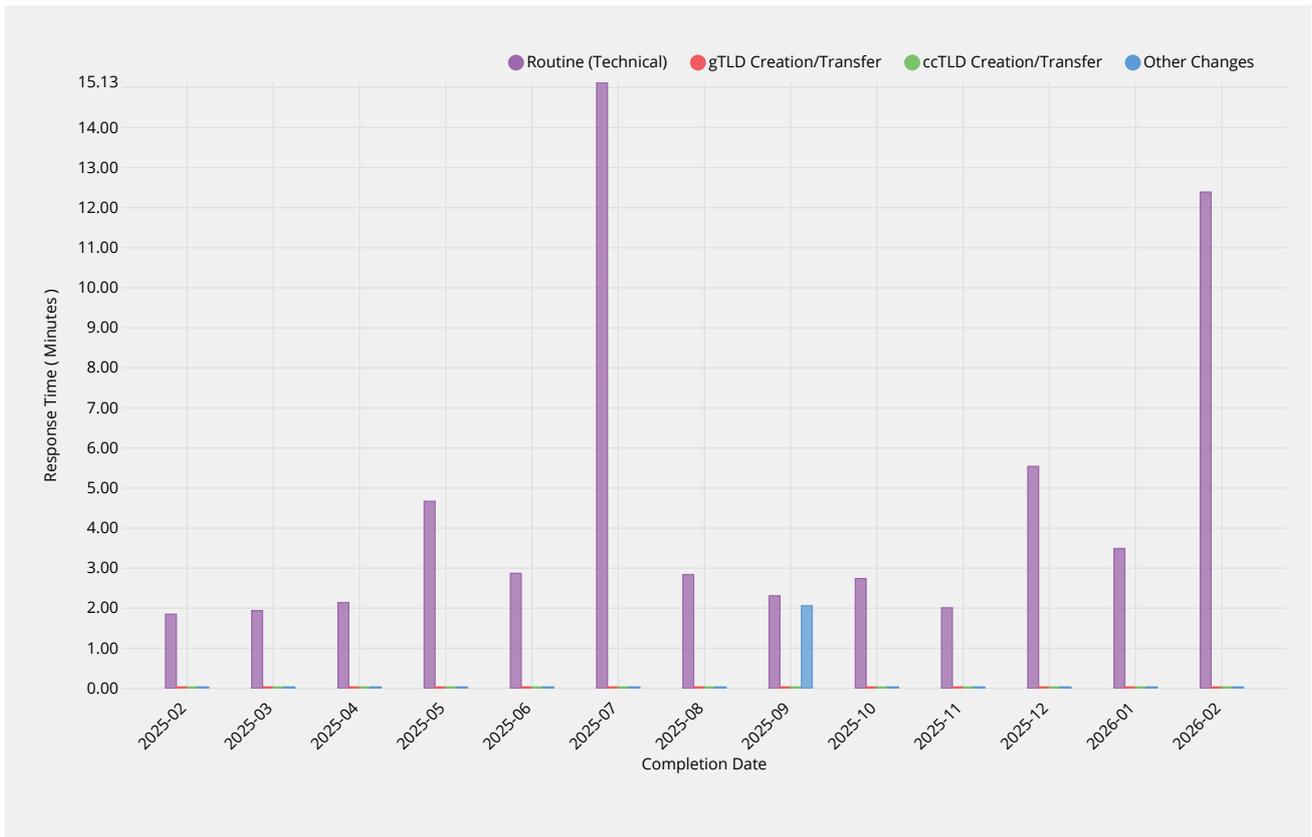
Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	1.85m	1.94m	2.14m	4.67m	2.87m	15.13m	2.84m	2.31m	2.74m	2.01m	5.54m	3.49m	12.39m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	160	85	63	109	117	545	99	53	169	7	99	209	50
Mean Time	1.05m	1.49m	0.76m	2.40m	1.80m	2.36m	1.86m	1.44m	1.97m	1.07m	2.00m	2.40m	3.48m
Shortest Time	0.22m	0.55m	0.23m	0.26m	0.20m	0.19m	0.28m	0.50m	0.24m	0.61m	0.29m	0.65m	0.47m

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Longest Time	8.10m	16.31m	3.92m	17.07m	16.56m	45.78m	18.26m	2.63m	17.12m	2.20m	19.03m	18.23m	16.47m
Median Time	0.73m	1.33m	0.37m	1.59m	1.23m	0.92m	1.40m	1.44m	1.62m	0.79m	0.76m	2.76m	1.96m
PStDev Time	1.33m	1.64m	0.68m	3.19m	3.07m	6.10m	2.86m	0.55m	3.07m	0.55m	3.04m	1.84m	3.52m

Exception Narrative

Primary cause:	Unreachable nameservers
Analysis/Comments:	The test duration was affected by unreachable servers encountered during validation of consistency between glue records and authoritative data. While resolving one address for a TLD's name servers, a referral was returned that included multiple glue addresses, all of which were unreachable. Due to sequential queries and the preference for glue records over external name servers, several checks exceeded target time.

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Response Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Response Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Response Time	—	—	—	—	—	—	—	2.06m	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	0	0	0	0	0	0	0	1	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	2.06m	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	2.06m	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	2.06m	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	2.06m	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	0.00m	—	—	—	—	—

Technical Check (Supplemental)

Time to return results for performance of technical checks during Supplemental Technical Check phase.

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	8.02m	1.53m	1.19m	3.69m	1.73m	1.63m	3.63m	12.22m	3.17m	3.85m	2.18m	2.66m	3.08m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Supplemental Test Count	39	34	72	112	154	105	30	27	49	19	124	37	102
Mean Time	1.39m	0.84m	0.92m	1.46m	1.15m	1.05m	2.25m	2.51m	1.69m	1.96m	1.51m	1.59m	1.71m
Shortest Time	0.18m	0.31m	0.19m	0.18m	0.19m	0.26m	0.26m	0.29m	0.27m	0.52m	0.23m	0.29m	0.16m
Longest Time	8.08m	2.22m	15.80m	7.16m	16.94m	16.79m	17.77m	16.30m	15.53m	16.04m	16.88m	16.17m	18.10m
Median Time	0.84m	0.68m	0.66m	0.86m	0.65m	0.72m	1.62m	1.50m	1.60m	1.03m	0.84m	1.06m	1.08m
PStDev Time	1.96m	0.43m	1.82m	1.38m	2.46m	2.21m	3.07m	3.96m	2.18m	3.36m	3.08m	2.51m	2.66m

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Supplemental Test Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Supplemental Test Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Response Time	—	—	—	2.05m	—	2.20m	—	2.23m	—	—	0.92m	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Supplemental Test Count	0	0	0	1	0	1	0	2	0	0	2	0	0
Mean Time	—	—	—	2.05m	—	2.20m	—	1.91m	—	—	0.74m	—	—
Shortest Time	—	—	—	2.05m	—	2.20m	—	1.55m	—	—	0.55m	—	—
Longest Time	—	—	—	2.05m	—	2.20m	—	2.26m	—	—	0.94m	—	—
Median Time	—	—	—	2.05m	—	2.20m	—	1.91m	—	—	0.74m	—	—
PStDev Time	—	—	—	0.00m	—	0.00m	—	0.36m	—	—	0.20m	—	—

Contact Confirmations

Email Dispatch

Time for authorization contacts to be asked to approve change request after completing previous process phase.

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Dispatch Time	2.509s	2.788s	3.704s	3.217s	3.083s	2.835s	2.646s	2.485s	2.536s	2.940s	58993.410s	5.811s	4.117s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	35	27	50	86	100	81	23	20	18	20	91	31	62
Mean Time	1.400s	1.450s	1.601s	1.385s	1.408s	1.519s	1.396s	1.349s	1.368s	1.553s	19348.939s	5355.488s	2.023s
Shortest Time	0.249s	0.543s	0.130s	0.033s	0.297s	0.059s	0.272s	0.255s	0.117s	0.347s	0.230s	0.562s	0.351s
Longest Time	3.667s	3.426s	4.529s	5.661s	4.865s	4.605s	3.395s	2.649s	2.747s	3.384s	65443.195s	165959.362s	5.070s
Median Time	1.204s	1.208s	1.196s	1.171s	1.183s	1.243s	1.248s	1.201s	1.365s	1.434s	2.246s	1.606s	1.551s
PStDev Time	0.670s	0.632s	0.988s	0.909s	0.735s	0.758s	0.731s	0.631s	0.749s	0.873s	27628.464s	29322.122s	1.142s

Routine (Non-Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Dispatch Time	1.293s	2.030s	1.984s	1.584s	2.980s	3.080s	1.039s	2.299s	2.155s	2.160s	3.796s	3.281s	3.599s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	117	27	93	68	26	28	82	67	268	48	45	22	10
Mean Time	0.279s	0.864s	0.429s	0.299s	0.670s	0.786s	0.322s	0.494s	0.654s	0.769s	2467.164s	4606.575s	1.257s
Shortest Time	0.039s	0.040s	0.042s	0.031s	0.049s	0.047s	0.042s	0.047s	0.061s	0.215s	0.312s	0.228s	0.557s
Longest Time	4.242s	3.491s	3.720s	2.284s	4.294s	3.372s	2.372s	4.338s	3.941s	5.641s	65499.404s	101319.994s	5.344s
Median Time	0.067s	0.526s	0.138s	0.107s	0.316s	0.313s	0.211s	0.188s	0.289s	0.462s	0.729s	0.961s	0.798s
PStDev Time	0.592s	0.825s	0.749s	0.510s	0.998s	1.011s	0.401s	0.814s	0.746s	0.896s	11627.423s	21104.598s	1.388s

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Dispatch Time	—	0.108s	0.118s	0.186s	0.934s	—	—	0.456s	0.358s	1.193s	—	2.105s	0.749s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	0	1	1	1	1	0	0	1	4	1	0	1	3
Mean Time	—	0.108s	0.118s	0.186s	0.934s	—	—	0.456s	0.232s	1.193s	—	2.105s	0.641s
Shortest Time	—	0.108s	0.118s	0.186s	0.934s	—	—	0.456s	0.132s	1.193s	—	2.105s	0.490s
Longest Time	—	0.108s	0.118s	0.186s	0.934s	—	—	0.456s	0.369s	1.193s	—	2.105s	0.757s
Median Time	—	0.108s	0.118s	0.186s	0.934s	—	—	0.456s	0.213s	1.193s	—	2.105s	0.675s
PStDev Time	—	0.000s	0.000s	0.000s	0.000s	—	—	0.000s	0.103s	0.000s	—	0.000s	0.112s

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Dispatch Time	—	—	—	—	—	0.170s	—	—	—	2.178s	—	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	0	0	0	0	0	2	0	0	0	1	0	0	0
Mean Time	—	—	—	—	—	0.141s	—	—	—	2.178s	—	—	—
Shortest Time	—	—	—	—	—	0.109s	—	—	—	2.178s	—	—	—
Longest Time	—	—	—	—	—	0.173s	—	—	—	2.178s	—	—	—
Median Time	—	—	—	—	—	0.141s	—	—	—	2.178s	—	—	—
PStDev Time	—	—	—	—	—	0.032s	—	—	—	0.000s	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Dispatch Time	0.168s	0.858s	3.525s	1.081s	—	1.113s	1.391s	0.476s	0.247s	—	51843.820s	—	0.469s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	3	2	5	3	0	2	2	4	2	0	3	0	2
Mean Time	0.102s	0.612s	0.970s	0.447s	—	0.612s	0.814s	0.314s	0.185s	—	19202.124s	—	0.457s
Shortest Time	0.047s	0.338s	0.062s	0.046s	—	0.056s	0.172s	0.128s	0.117s	—	0.677s	—	0.444s
Longest Time	0.177s	0.885s	4.343s	1.189s	—	1.169s	1.455s	0.488s	0.254s	—	57604.063s	—	0.470s
Median Time	0.082s	0.612s	0.108s	0.107s	—	0.612s	0.814s	0.320s	0.185s	—	1.631s	—	0.457s
PStDev Time	0.055s	0.274s	1.688s	0.525s	—	0.557s	0.642s	0.142s	0.068s	—	27154.272s	—	0.013s

Recognition of Confirmation

Time for response to be affirmed by IANA.

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Affirmation Time	1.29ms	0.91ms	0.79ms	0.29ms	0.33ms	1.51ms	0.56ms	0.37ms	0.78ms	0.49ms	0.80ms	0.95ms	1.65ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	33	26	50	86	100	81	18	20	16	19	103	30	62
Mean Time	0.38ms	1.24ms	0.22ms	0.14ms	0.15ms	0.43ms	0.26ms	0.18ms	0.27ms	0.21ms	0.39ms	0.51ms	0.80ms
Shortest Time	0.08ms	0.05ms	0.05ms	0.05ms	0.05ms	0.05ms	0.07ms	0.06ms	0.04ms	0.07ms	0.17ms	0.19ms	0.24ms
Longest Time	2.38ms	26.42ms	1.25ms	1.38ms	2.28ms	3.91ms	0.71ms	1.19ms	1.32ms	0.60ms	3.12ms	1.85ms	4.31ms
Median Time	0.15ms	0.13ms	0.12ms	0.09ms	0.08ms	0.16ms	0.15ms	0.11ms	0.14ms	0.15ms	0.31ms	0.43ms	0.61ms
PStDev Time	0.50ms	5.04ms	0.25ms	0.22ms	0.26ms	0.67ms	0.18ms	0.24ms	0.31ms	0.15ms	0.35ms	0.32ms	0.64ms

Routine (Non-Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Affirmation Time	0.65ms	0.52ms	0.40ms	0.45ms	0.63ms	0.97ms	0.15ms	0.75ms	0.15ms	1.61ms	1.12ms	1.51ms	0.74ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	117	25	93	67	24	27	80	62	262	42	67	19	9
Mean Time	0.27ms	0.21ms	0.13ms	0.15ms	0.15ms	0.37ms	0.09ms	0.20ms	0.11ms	0.44ms	0.45ms	0.66ms	0.48ms
Shortest Time	0.08ms	0.05ms	0.04ms	0.04ms	0.05ms	0.06ms	0.05ms	0.06ms	0.04ms	0.07ms	0.18ms	0.28ms	0.30ms
Longest Time	2.91ms	0.86ms	1.34ms	0.70ms	0.86ms	3.93ms	0.74ms	1.62ms	2.37ms	2.34ms	1.62ms	1.72ms	0.87ms
Median Time	0.16ms	0.09ms	0.07ms	0.09ms	0.08ms	0.15ms	0.08ms	0.13ms	0.08ms	0.23ms	0.34ms	0.48ms	0.45ms
PStDev Time	0.39ms	0.20ms	0.19ms	0.14ms	0.20ms	0.73ms	0.08ms	0.24ms	0.18ms	0.50ms	0.30ms	0.41ms	0.16ms

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Affirmation Time	—	0.13ms	0.15ms	—	0.09ms	—	—	0.13ms	0.49ms	0.60ms	—	1.22ms	0.76ms
Monthly Threshold		60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	0	1	1	0	1	0	0	1	4	1	0	1	1
Mean Time	—	0.13ms	0.15ms	—	0.09ms	—	—	0.13ms	0.29ms	0.60ms	—	1.22ms	0.76ms
Shortest Time	—	0.13ms	0.15ms	—	0.09ms	—	—	0.13ms	0.17ms	0.60ms	—	1.22ms	0.76ms
Longest Time	—	0.13ms	0.15ms	—	0.09ms	—	—	0.13ms	0.53ms	0.60ms	—	1.22ms	0.76ms
Median Time	—	0.13ms	0.15ms	—	0.09ms	—	—	0.13ms	0.22ms	0.60ms	—	1.22ms	0.76ms
PStDev Time	—	0.00ms	0.00ms	—	0.00ms	—	—	0.00ms	0.15ms	0.00ms	—	0.00ms	0.00ms

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Affirmation Time	—	—	—	—	—	0.59ms	—	—	—	0.14ms	—	—	—
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	0	0	0	0	0	2	0	0	0	1	0	0	0
Mean Time	—	—	—	—	—	0.37ms	—	—	—	0.14ms	—	—	—
Shortest Time	—	—	—	—	—	0.13ms	—	—	—	0.14ms	—	—	—
Longest Time	—	—	—	—	—	0.61ms	—	—	—	0.14ms	—	—	—
Median Time	—	—	—	—	—	0.37ms	—	—	—	0.14ms	—	—	—
PStDev Time	—	—	—	—	—	0.24ms	—	—	—	0.00ms	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Affirmation Time	0.11ms	0.44ms	0.21ms	0.27ms	—	0.33ms	0.09ms	0.91ms	2.19ms	—	11.81ms	—	1.04ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	3	2	4	3	0	2	2	4	2	0	3	0	2
Mean Time	0.10ms	0.27ms	0.15ms	0.21ms	—	0.23ms	0.09ms	0.53ms	1.18ms	—	4.70ms	—	0.83ms
Shortest Time	0.09ms	0.07ms	0.10ms	0.13ms	—	0.11ms	0.09ms	0.06ms	0.06ms	—	0.48ms	—	0.60ms
Longest Time	0.12ms	0.46ms	0.22ms	0.28ms	—	0.34ms	0.10ms	0.95ms	2.30ms	—	13.06ms	—	1.06ms
Median Time	0.10ms	0.27ms	0.13ms	0.21ms	—	0.23ms	0.09ms	0.56ms	1.18ms	—	0.57ms	—	0.83ms
PStDev Time	0.01ms	0.19ms	0.05ms	0.06ms	—	0.12ms	0.00ms	0.33ms	1.12ms	—	5.91ms	—	0.23ms

Staff Processing

Validation and Reviews

Time to complete all other validations and reviews by IANA Functions Operator and release request for

implementation.
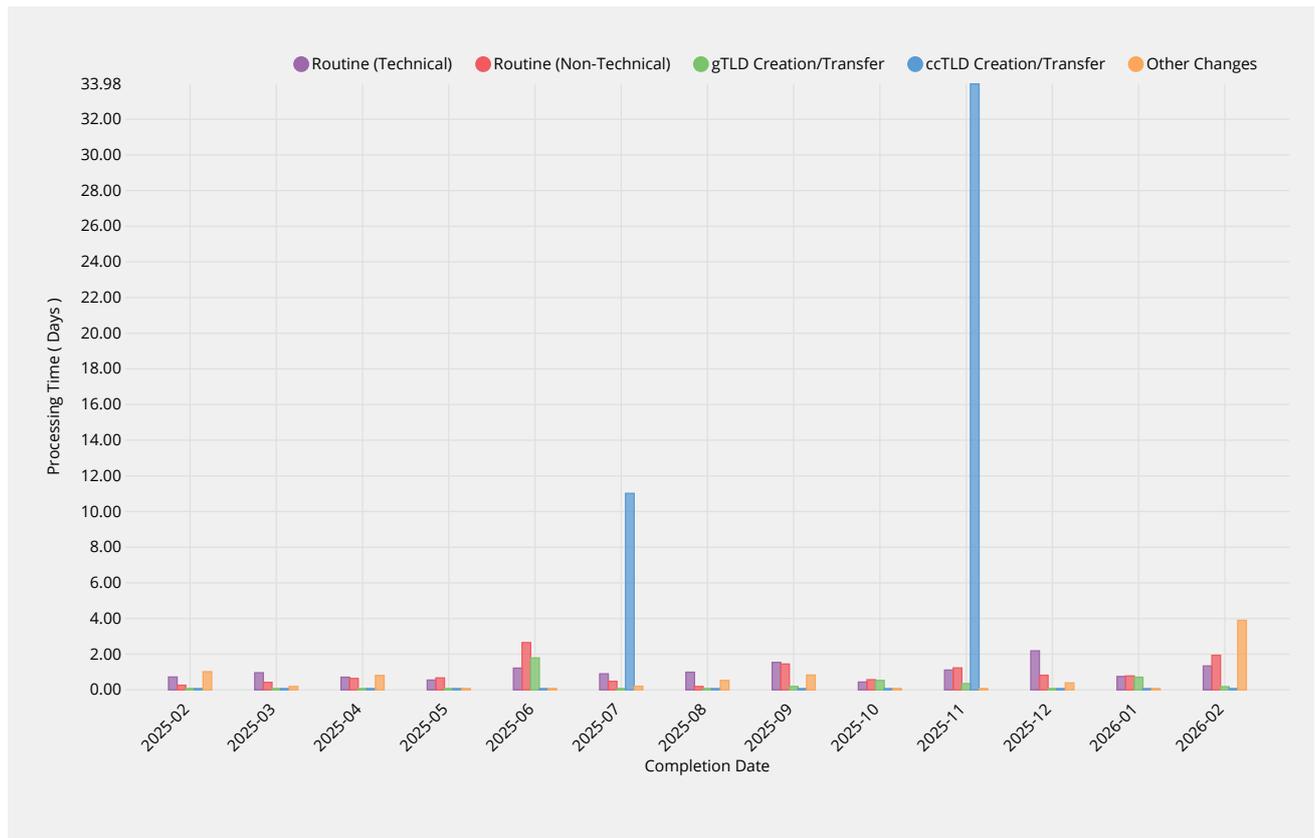
Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Processing Time	0.72d	0.96d	0.71d	0.55d	1.22d	0.90d	0.99d	1.54d	0.44d	1.11d	2.19d	0.75d	1.34d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	32	25	50	86	100	81	18	20	16	19	103	30	62
Mean Time	0.33d	0.40d	0.31d	0.33d	0.59d	0.46d	0.53d	0.57d	0.30d	0.48d	0.57d	0.43d	0.62d
Shortest Time	0.02d	0.01d	0.01d	0.03d	0.05d	0.06d	0.02d	0.04d	0.09d	0.02d	0.01d	0.04d	0.03d
Longest Time	0.97d	2.44d	2.80d	2.16d	1.26d	2.89d	1.38d	2.59d	0.52d	1.11d	2.19d	0.90d	2.42d
Median Time	0.28d	0.21d	0.20d	0.35d	0.40d	0.31d	0.47d	0.31d	0.27d	0.47d	0.21d	0.50d	0.37d
PStDev Time	0.26d	0.51d	0.43d	0.29d	0.49d	0.60d	0.38d	0.67d	0.13d	0.37d	0.69d	0.24d	0.59d

Routine (Non-Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Processing Time	0.26d	0.42d	0.64d	0.67d	2.65d	0.48d	0.19d	1.45d	0.57d	1.23d	0.82d	0.78d	1.94d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	117	22	90	67	24	27	80	62	262	41	62	19	9
Mean Time	0.14d	0.18d	0.51d	0.32d	3.74d	0.19d	0.15d	0.39d	0.38d	0.71d	0.48d	0.45d	0.85d
Shortest Time	0.01d	0.02d	0.01d	0.04d	0.00d	0.00d	0.02d	0.01d	0.02d	0.00d	0.00d	0.01d	0.02d
Longest Time	2.48d	0.73d	2.57d	0.86d	75.00d	2.37d	0.86d	2.59d	12.30d	1.30d	2.26d	0.78d	1.94d
Median Time	0.06d	0.08d	0.63d	0.20d	0.44d	0.02d	0.09d	0.06d	0.25d	0.66d	0.46d	0.43d	0.76d
PStDev Time	0.28d	0.20d	0.34d	0.25d	14.88d	0.46d	0.18d	0.64d	0.81d	0.47d	0.57d	0.29d	0.74d

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Processing Time	—	0.02d	0.07d	—	1.79d	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d
Monthly Threshold	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	0	1	1	0	1	0	0	1	4	1	0	1	1
Mean Time	—	0.02d	0.07d	—	1.79d	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Shortest Time	—	0.02d	0.07d	—	1.79d	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d
Longest Time	—	0.02d	0.07d	—	1.79d	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d
Median Time	—	0.02d	0.07d	—	1.79d	—	—	0.19d	0.53d	0.35d	—	0.71d	0.18d
PStDev Time	—	0.00d	0.00d	—	0.00d	—	—	0.00d	0.00d	0.00d	—	0.00d	0.00d

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Processing Time	—	—	—	—	—	11.02d	—	—	—	33.98d	—	—	—
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	0	0	0	0	0	2	0	0	0	1	0	0	0
Mean Time	—	—	—	—	—	9.99d	—	—	—	33.98d	—	—	—
Shortest Time	—	—	—	—	—	8.96d	—	—	—	33.98d	—	—	—
Longest Time	—	—	—	—	—	11.02d	—	—	—	33.98d	—	—	—
Median Time	—	—	—	—	—	9.99d	—	—	—	33.98d	—	—	—
PStDev Time	—	—	—	—	—	1.03d	—	—	—	0.00d	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Processing Time	1.02d	0.19d	0.81d	0.03d	—	0.20d	0.53d	0.83d	0.07d	—	0.39d	—	3.90d
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	3	2	4	3	0	2	2	4	2	0	3	0	2
Mean Time	0.71d	0.10d	0.39d	0.02d	—	0.13d	0.49d	0.60d	0.06d	—	0.22d	—	2.12d
Shortest Time	0.09d	0.01d	0.12d	0.02d	—	0.06d	0.44d	0.22d	0.05d	—	0.06d	—	0.33d
Longest Time	1.02d	0.19d	0.81d	0.03d	—	0.20d	0.53d	0.83d	0.07d	—	0.39d	—	3.90d
Median Time	1.02d	0.10d	0.31d	0.02d	—	0.13d	0.49d	0.67d	0.06d	—	0.21d	—	2.12d
PStDev Time	0.44d	0.09d	0.26d	0.00d	—	0.07d	0.04d	0.24d	0.01d	—	0.14d	—	1.78d

Third Party Approval

Time for third party review of request (e.g. by ICANN Board of Directors, PTI Board or other relevant

verification parties).
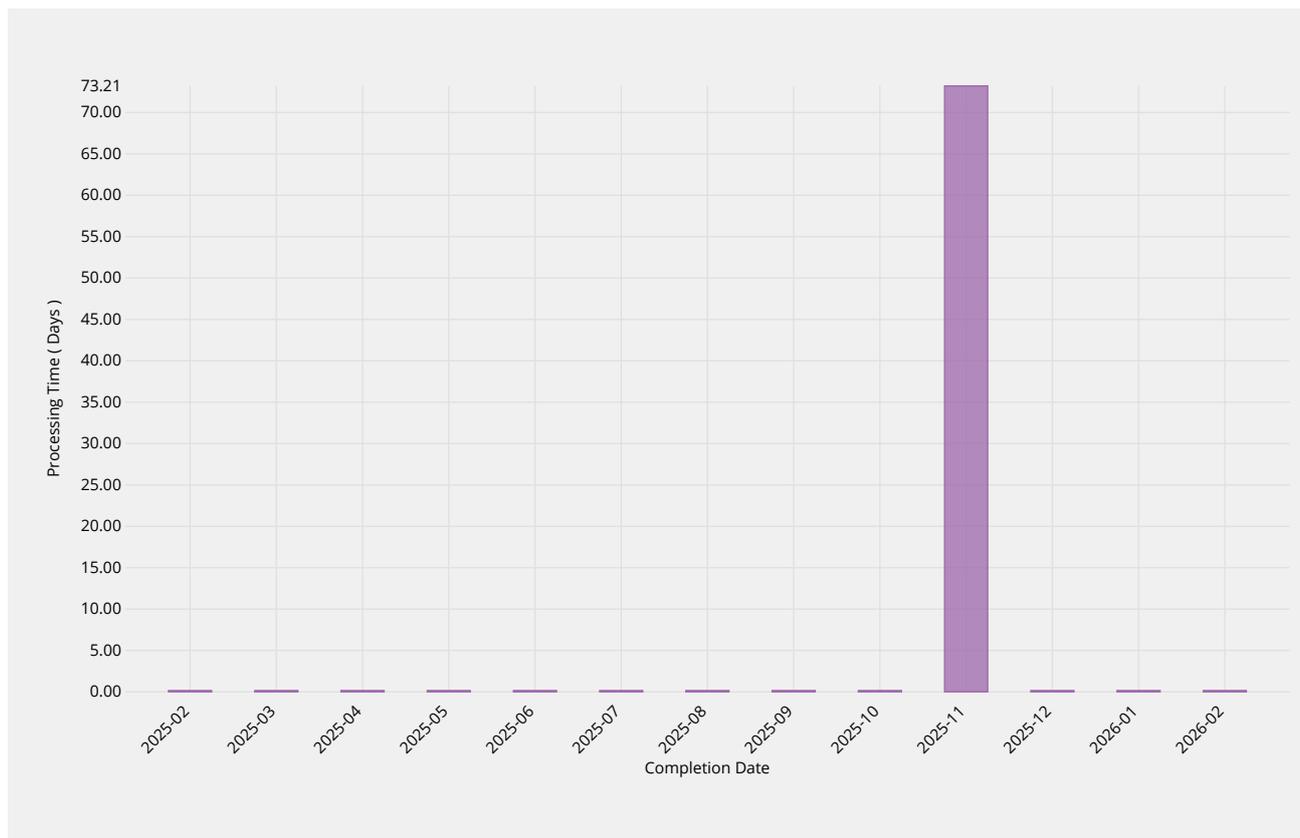
ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Processing Time	—	—	—	—	—	—	—	—	—	73.21d	—	—	—
Request Count	0	0	0	0	0	0	0	0	0	1	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	73.21d	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	73.21d	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	73.21d	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	73.21d	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	0.00d	—	—	—

ccTLD Creation/Transfer

Submission Review

Time it takes staff to process the information included in each documentation submission, and respond

to the requester describing deficiencies if necessary.

Staff Review	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Review Time	—	—	—	—	—	—	—	—	—	—	—	—	
Monthly Threshold	14d	14d	14d	14d	14d	14d	14d	14d	14d	14d	14d	14d	14d
Threshold Percentile	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Review Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Requester Clarification

The number of times a clarification or remediation was required from the requester.
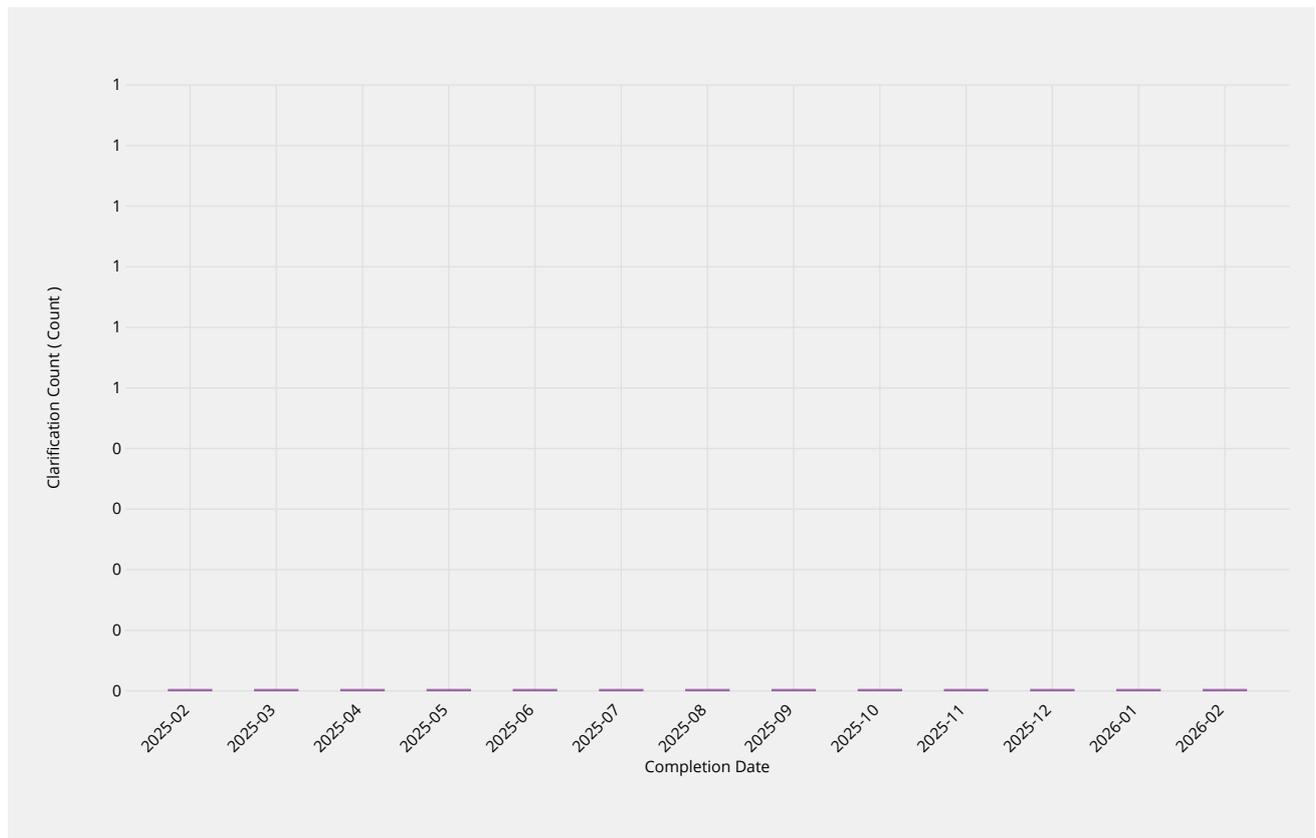
Requester Clarification	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Clarification Count	—	—	—	—	—	0	—	—	—	0	—	—	—
Request Count	0	0	0	0	0	2	0	0	0	1	0	0	0
Lowest Count	—	—	—	—	—	0	—	—	—	0	—	—	—
Highest Count	—	—	—	—	—	0	—	—	—	0	—	—	—

Report Preparation

Time it takes for staff to prepare a delegation or transfer report to be submitted for review and

publication.
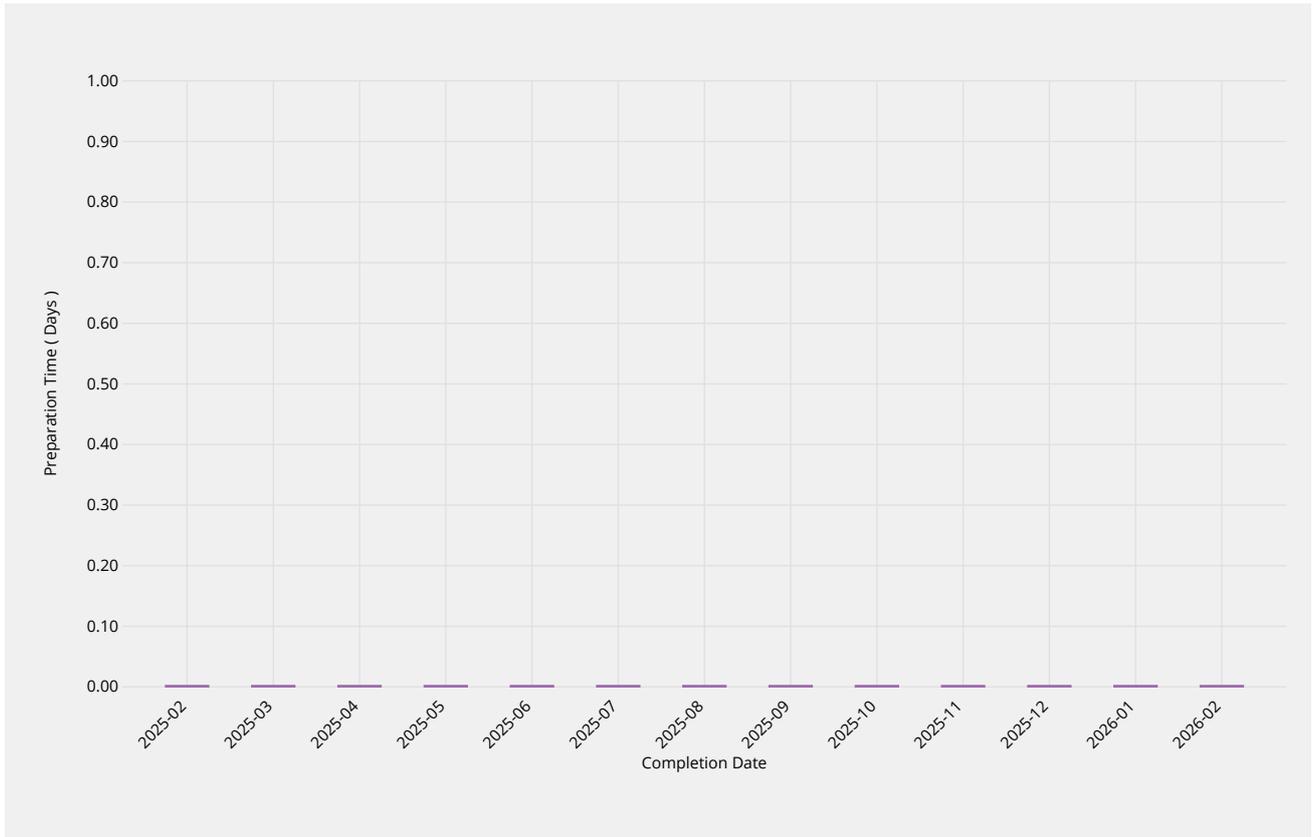
Report Preparation	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Preparation Time	—	—	—	—	—	—	—	—	—	—	—	—	
Monthly Threshold	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d
Threshold Percentile	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Report Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Implementation

Root Zone Publication

Time for root zone changes to be published following completion of validations and reviews by IANA

Functions Operator.

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Publication Time	23.20h	42.96h	22.30h	26.47h	22.56h	18.51h	40.30h	23.47h	20.27h	23.12h	24.40h	23.58h	23.50h
Monthly Threshold	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h
Threshold Percentile	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%
Publication Count	32	25	50	86	100	80	18	20	14	19	103	30	62
Mean Time	6.82h	8.95h	5.20h	8.18h	10.48h	3.87h	10.40h	6.89h	6.14h	5.53h	5.21h	6.89h	8.03h
Shortest Time	0.50h	1.80h	0.70h	1.00h	1.51h	0.50h	1.40h	0.60h	1.21h	0.50h	0.30h	0.60h	0.90h
Longest Time	23.79h	48.95h	24.37h	39.51h	49.33h	22.96h	42.97h	23.52h	21.28h	23.39h	51.84h	23.80h	23.50h
Median Time	5.11h	4.51h	4.22h	4.93h	6.10h	3.23h	4.96h	4.04h	2.81h	4.26h	2.41h	3.14h	4.64h
PStDev Time	7.09h	10.57h	5.06h	7.93h	8.51h	2.84h	11.45h	7.02h	5.88h	6.20h	7.32h	7.60h	6.95h

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Publication Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h
Threshold Percentile	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%
Publication Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Publication Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h	72h
Threshold Percentile	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%
Publication Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Publication Time	3.21h	—	4.21h	22.87h	—	1.81h	5.01h	4.51h	4.72h	—	4.33h	—	4.41h
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Publication Count	2	0	2	2	0	1	1	2	1	0	2	0	2
Mean Time	3.21h	—	2.81h	13.24h	—	1.81h	5.01h	4.36h	4.72h	—	3.75h	—	4.31h
Shortest Time	3.20h	—	1.40h	3.62h	—	1.81h	5.01h	4.21h	4.72h	—	3.16h	—	4.21h
Longest Time	3.21h	—	4.21h	22.87h	—	1.81h	5.01h	4.51h	4.72h	—	4.33h	—	4.41h
Median Time	3.21h	—	2.81h	13.24h	—	1.81h	5.01h	4.36h	4.72h	—	3.75h	—	4.31h
PStDev Time	0.00h	—	1.40h	9.63h	—	0.00h	0.00h	0.15h	0.00h	—	0.59h	—	0.10h

Notification of Completion

Time to notify requester of change completion following publication of requested changes.
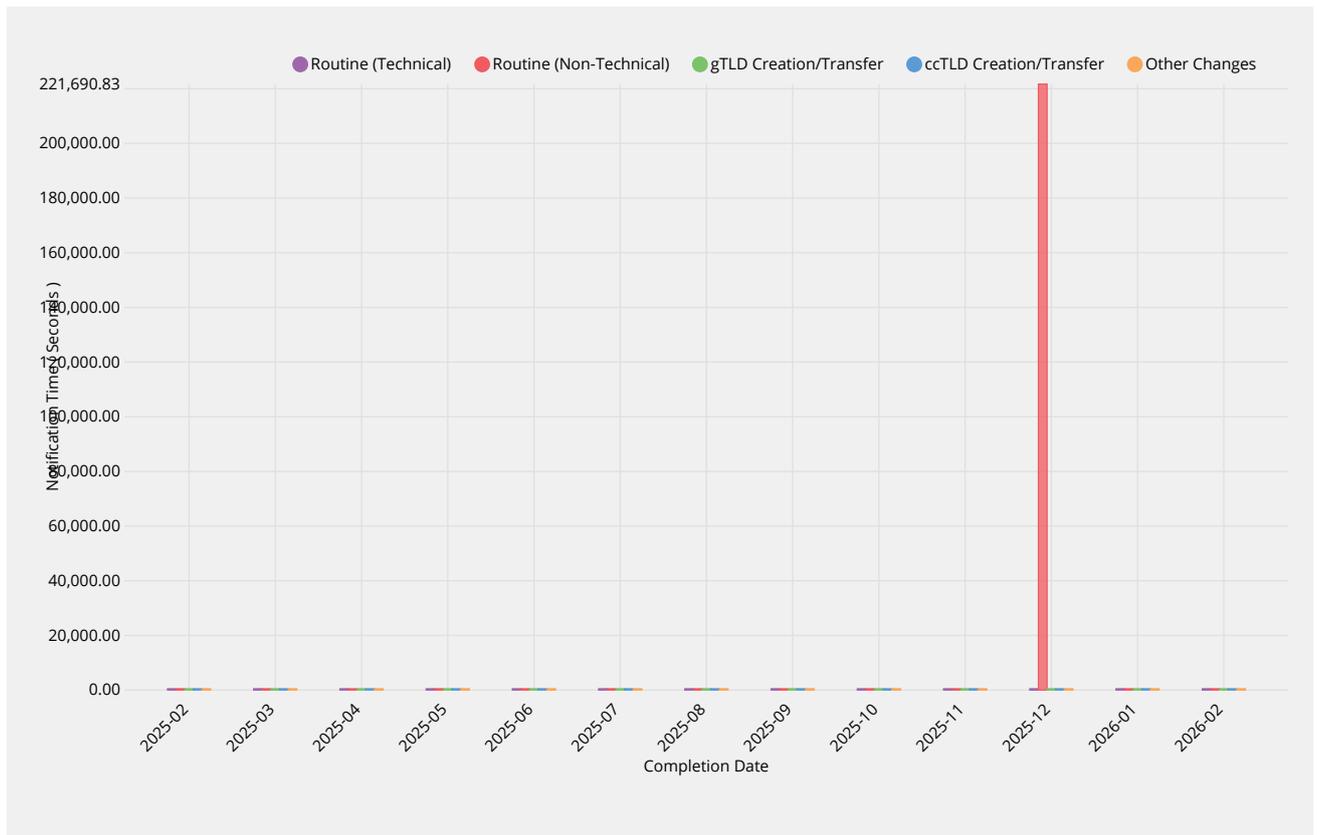
Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Notification Time	3.77s	3.60s	2.29s	1.74s	2.36s	2.80s	3.07s	2.21s	1.62s	4.00s	7.26s	3.25s	3.74s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	32	25	50	86	100	80	18	20	14	19	103	30	62
Mean Time	1.52s	1.49s	1.22s	1.12s	1.18s	1.12s	1.12s	1.13s	1.12s	1.98s	6147.26s	1.76s	1.77s
Shortest Time	0.05s	0.13s	0.06s	0.05s	0.06s	0.04s	0.06s	0.11s	0.36s	0.42s	0.37s	0.24s	0.40s
Longest Time	6.08s	4.39s	2.47s	2.85s	6.26s	6.05s	3.16s	2.97s	1.83s	4.17s	240336.59s	3.66s	5.44s
Median Time	1.34s	1.26s	1.22s	1.20s	1.13s	1.17s	1.18s	1.12s	1.28s	1.84s	1.98s	1.67s	1.51s

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
PStDev Time	1.30s	0.97s	0.65s	0.54s	1.04s	1.00s	0.92s	0.65s	0.43s	0.87s	36176.67s	0.82s	0.85s

Routine (Non-Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Notification Time	2.81s	0.49s	0.35s	1.57s	0.73s	3.67s	0.66s	0.94s	1.63s	4.90s	221690.83s	0.94s	1.05s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	117	22	90	67	23	27	80	62	260	41	62	19	9
Mean Time	0.61s	0.20s	0.11s	0.37s	0.25s	0.76s	0.23s	0.28s	0.38s	0.99s	40291.66s	0.47s	0.61s
Shortest Time	0.04s	0.05s	0.04s	0.04s	0.04s	0.05s	0.04s	0.04s	0.12s	0.22s	0.23s	0.17s	0.14s
Longest Time	3.59s	0.58s	0.60s	2.35s	1.04s	6.06s	3.20s	2.19s	4.13s	5.94s	423251.22s	1.16s	1.23s
Median Time	0.17s	0.18s	0.05s	0.10s	0.17s	0.19s	0.06s	0.09s	0.13s	0.46s	0.80s	0.40s	0.58s
PStDev Time	0.89s	0.14s	0.11s	0.55s	0.25s	1.43s	0.48s	0.42s	0.58s	1.34s	92646.35s	0.27s	0.28s

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Notification Time	—	0.24s	0.19s	—	0.52s	—	—	0.18s	0.28s	1.34s	—	2.01s	0.67s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	0	1	1	0	1	0	0	1	4	1	0	1	1
Mean Time	—	0.24s	0.19s	—	0.52s	—	—	0.18s	0.18s	1.34s	—	2.01s	0.67s
Shortest Time	—	0.24s	0.19s	—	0.52s	—	—	0.18s	0.14s	1.34s	—	2.01s	0.67s
Longest Time	—	0.24s	0.19s	—	0.52s	—	—	0.18s	0.31s	1.34s	—	2.01s	0.67s
Median Time	—	0.24s	0.19s	—	0.52s	—	—	0.18s	0.14s	1.34s	—	2.01s	0.67s
PStDev Time	—	0.00s	0.00s	—	0.00s	—	—	0.00s	0.07s	0.00s	—	0.00s	0.00s

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Notification Time	—	—	—	—	—	—	—	—	—	0.70s	—	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	0	0	0	0	0	0	0	0	0	1	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	0.70s	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	0.70s	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	0.70s	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	0.70s	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	0.00s	—	—	—

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Notification Time	1.26s	0.30s	3.84s	3.98s	—	0.17s	1.09s	2.23s	1.24s	—	1.75s	—	2.02s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	3	2	4	3	0	2	2	4	2	0	3	0	2
Mean Time	1.15s	0.26s	1.70s	1.89s	—	0.15s	0.68s	1.00s	0.90s	—	1.24s	—	1.39s
Shortest Time	0.98s	0.21s	0.20s	0.12s	—	0.13s	0.22s	0.18s	0.53s	—	0.58s	—	0.68s
Longest Time	1.27s	0.31s	4.30s	4.28s	—	0.18s	1.14s	2.42s	1.27s	—	1.79s	—	2.09s
Median Time	1.21s	0.26s	1.14s	1.25s	—	0.15s	0.68s	0.70s	0.90s	—	1.36s	—	1.39s
PStDev Time	0.12s	0.05s	1.55s	1.76s	—	0.02s	0.46s	0.90s	0.37s	—	0.50s	—	0.71s

System Availability

IANA Website

Percentage availability of IANA website for consulting documentations and other posted materials.
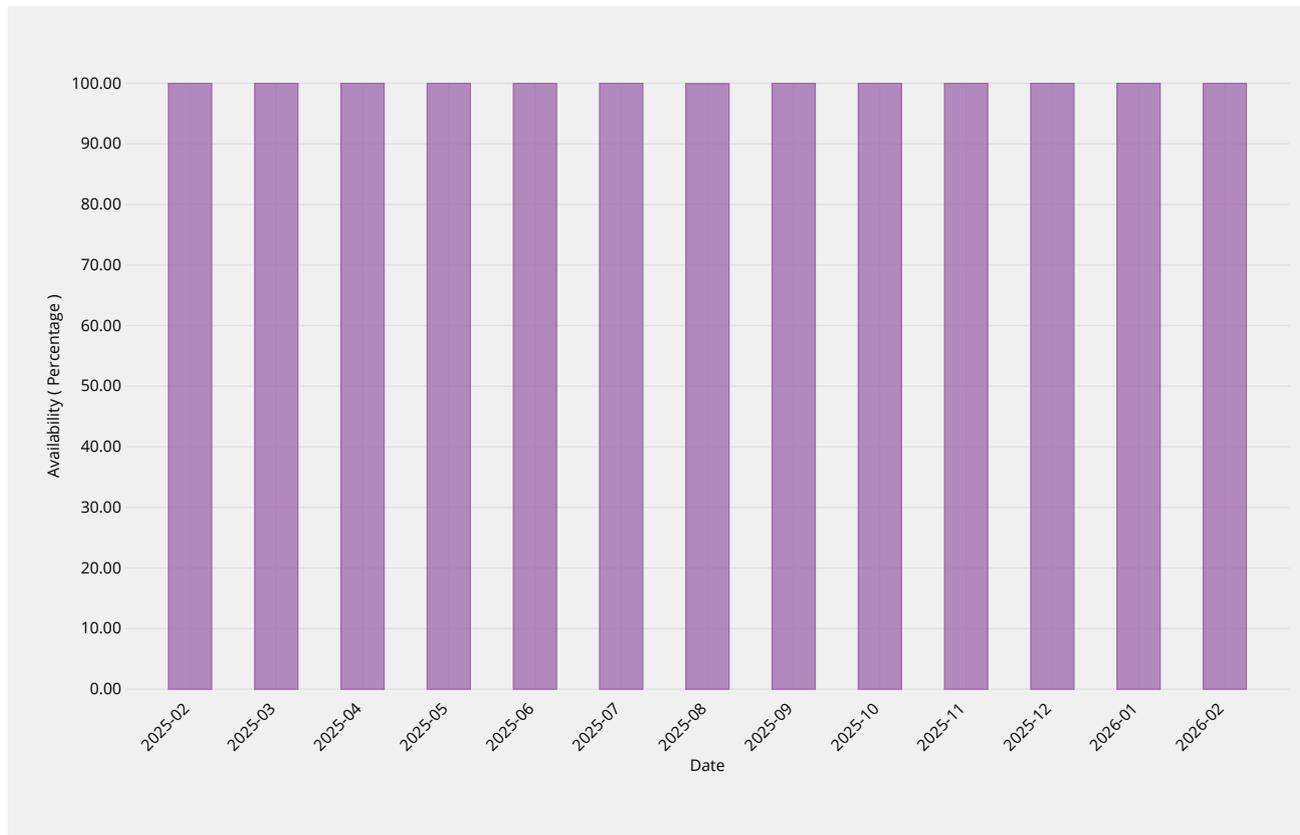
IANA Site Availability	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Availability	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.94%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Root Zone Management System

Percentage availability of the RZMS to allow customers to perform self-service operations via the web

interface.

RZM Availability	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Availability	100.00%	99.98%	100.00%	100.00%	99.99%	99.98%	99.86%	99.98%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Directory Service

Percentage availability of WHOIS server and other registration data publication services.

WHOIS Availability	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Availability	99.85%	99.99%	99.99%	100.00%	100.00%	100.00%	99.94%	99.99%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Root Zone Service Level Dashboard

Availability of accurate, timely reporting to these standards via dashboard and other mechanisms.

Dashboard Availability	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Availability	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.88%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Credential Recovery

Time to dispatch confirmation email of forgotten password.
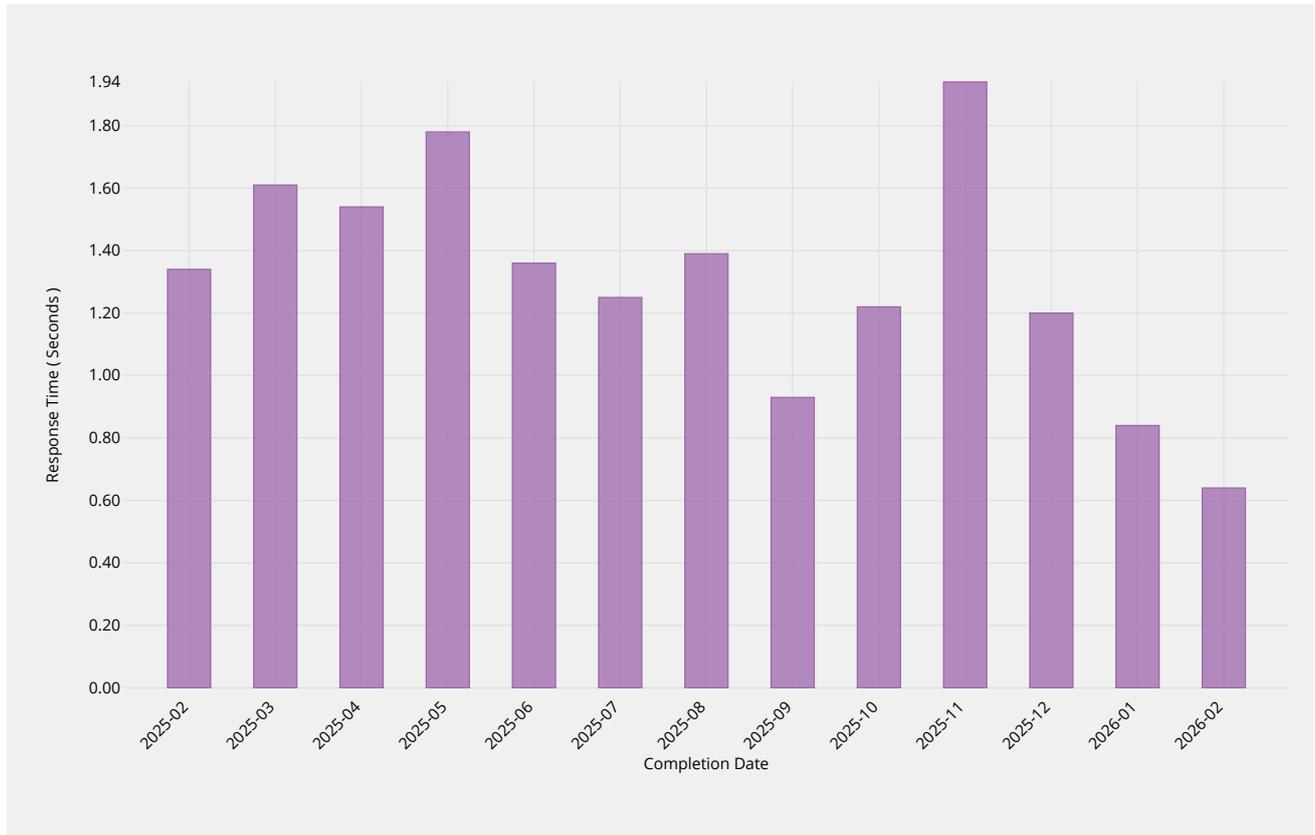
Credential Recovery Response	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	1.34s	1.61s	1.54s	1.78s	1.36s	1.25s	1.39s	0.93s	1.22s	1.94s	1.20s	0.84s	0.64s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Response Count	13	12	10	8	5	11	16	11	4	10	18	4	36
Mean Time	0.44s	0.64s	0.46s	0.64s	0.89s	0.52s	0.43s	0.31s	0.53s	0.76s	0.53s	0.54s	0.31s
Shortest Time	0.08s	0.08s	0.03s	0.02s	0.57s	0.02s	0.02s	0.03s	0.13s	0.10s	0.10s	0.24s	0.10s
Longest Time	1.42s	1.76s	2.23s	2.09s	1.45s	1.75s	1.57s	1.25s	1.35s	2.11s	1.86s	0.87s	1.34s
Median Time	0.22s	0.37s	0.22s	0.25s	0.89s	0.42s	0.26s	0.24s	0.33s	0.59s	0.40s	0.52s	0.23s
PStDev Time	0.44s	0.55s	0.62s	0.68s	0.33s	0.45s	0.43s	0.34s	0.50s	0.70s	0.42s	0.24s	0.25s

Credential Change

Time to implement new password within the system.
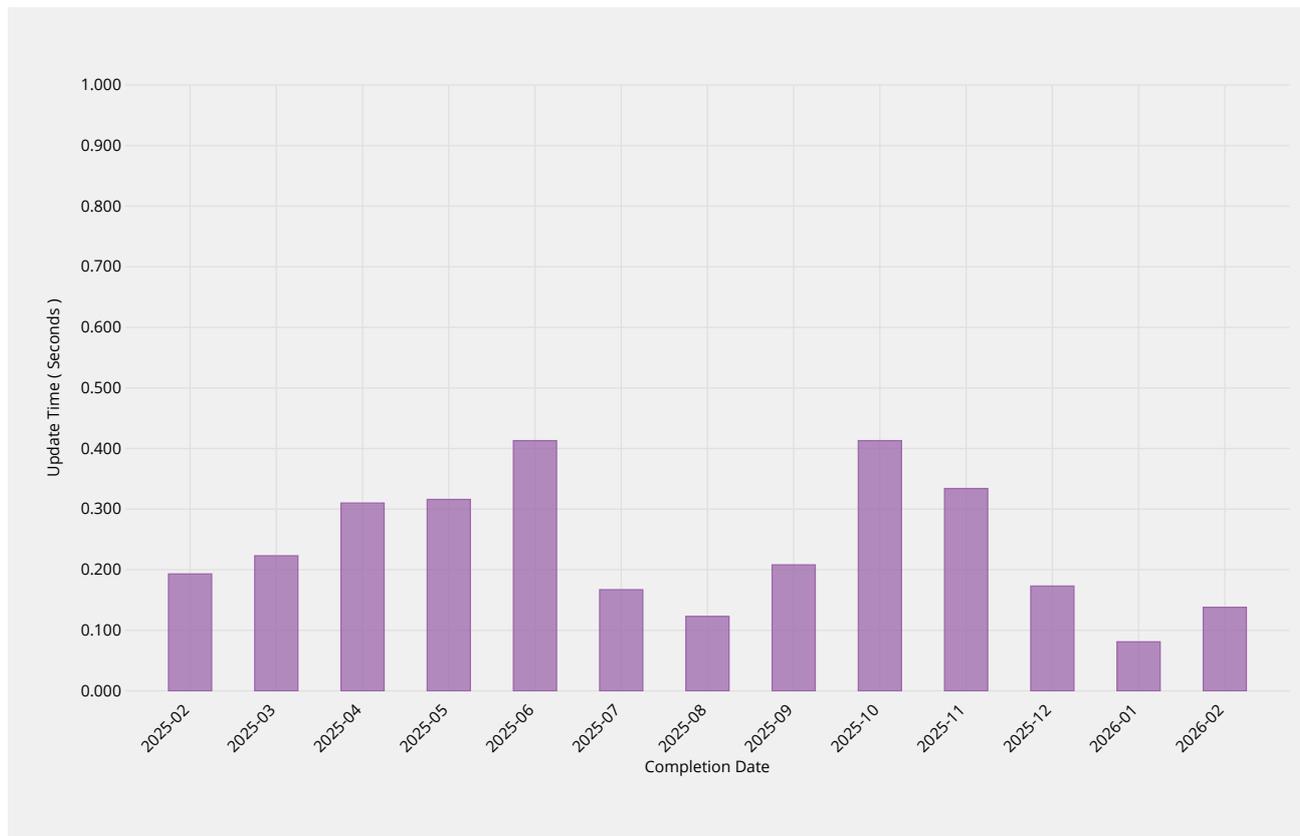
Credential Change	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Update Time	0.532s	0.853s	1.111s	1.014s	1.125s	0.528s	0.243s	0.584s	1.175s	0.605s	0.595s	0.088s	0.514s
Monthly Threshold	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Update Count	9	10	6	7	4	10	7	11	4	8	10	3	26
Mean Time	0.193s	0.223s	0.310s	0.316s	0.413s	0.167s	0.123s	0.208s	0.413s	0.334s	0.173s	0.081s	0.138s
Shortest Time	0.074s	0.071s	0.074s	0.070s	0.075s	0.072s	0.069s	0.068s	0.079s	0.071s	0.072s	0.075s	0.068s
Longest Time	0.611s	1.222s	1.451s	1.190s	1.286s	0.829s	0.250s	0.681s	1.360s	0.657s	0.998s	0.089s	0.526s
Median Time	0.077s	0.075s	0.084s	0.074s	0.145s	0.078s	0.074s	0.080s	0.106s	0.393s	0.079s	0.078s	0.073s
PStDev Time	0.184s	0.347s	0.510s	0.400s	0.507s	0.223s	0.074s	0.208s	0.548s	0.216s	0.275s	0.006s	0.144s

Accuracy

Root Zone File

Root zone file data published in the root zone matches that provided in the change request.

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	32	25	50	86	100	80	18	20	14	19	103	30	62

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	1	1	0	1	0	0	1	4	1	0	1	1

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	0	0	0	0	0	0	0	0	1	0	0	0

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Request Count	3	2	4	3	0	2	2	4	2	0	3	0	2

Root Zone Database

Root Zone Database is correctly updated in accordance with change request.

Routine (Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	32	25	50	86	100	80	18	20	14	19	103	30	62

Routine (Non-Technical)	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	117	22	90	67	23	27	80	62	260	41	62	19	9

gTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	1	1	0	1	0	0	1	4	1	0	1	1

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ccTLD Creation/Transfer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	0	0	0	0	0	0	0	0	1	0	0	0

Other Changes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	3	2	4	3	0	2	2	4	2	0	3	0	2

Enquiry Processing

Time to acknowledge

Time taken to send initial acknowledgement of a receipt of a general enquiry pertaining to root zone management but not pertaining to interactions in a change request context.
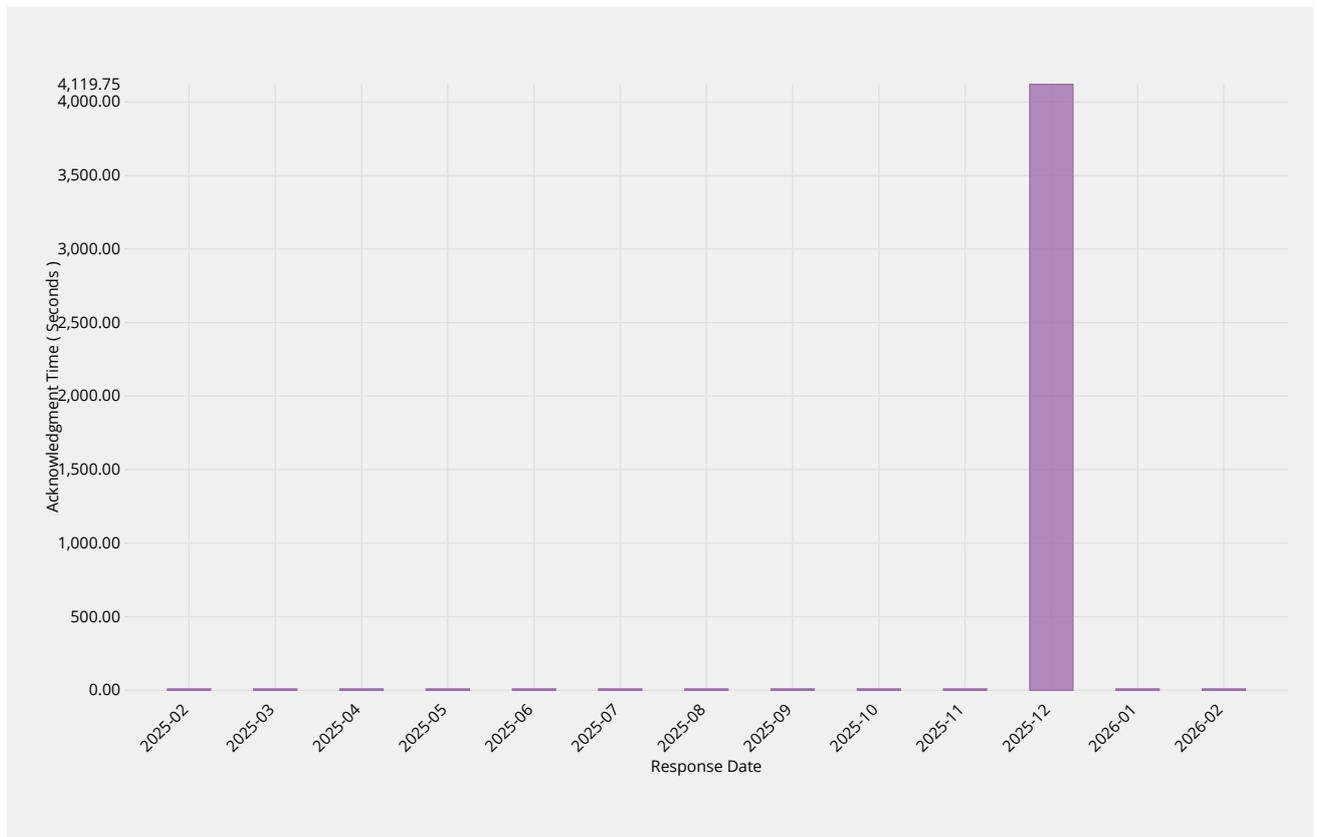
Manual Enquiries	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Acknowledgment Time	0.00s	—	0.00s	—	0.85s	0.00s	0.00s	0.00s	0.55s	1.50s	14006.45s	0.00s	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Acknowledge Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acknowledgment Count	2	0	1	0	4	5	1	1	10	6	4	3	1
Mean Time	0.00s	—	0.00s	—	0.25s	0.00s	0.00s	0.00s	0.10s	0.33s	4119.75s	0.00s	0.00s
Shortest Time	0.00s	—	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Longest Time	0.00s	—	0.00s	—	1.00s	0.00s	0.00s	0.00s	1.00s	2.00s	16478.00s	0.00s	0.00s
Median Time	0.00s	—	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.50s	0.00s	0.00s
PStDev Time	0.00s	—	0.00s	—	0.43s	0.00s	0.00s	0.00s	0.30s	0.75s	7135.04s	0.00s	0.00s

Time to initial response

Time taken for staff to respond to enquiry, either in part or in whole.
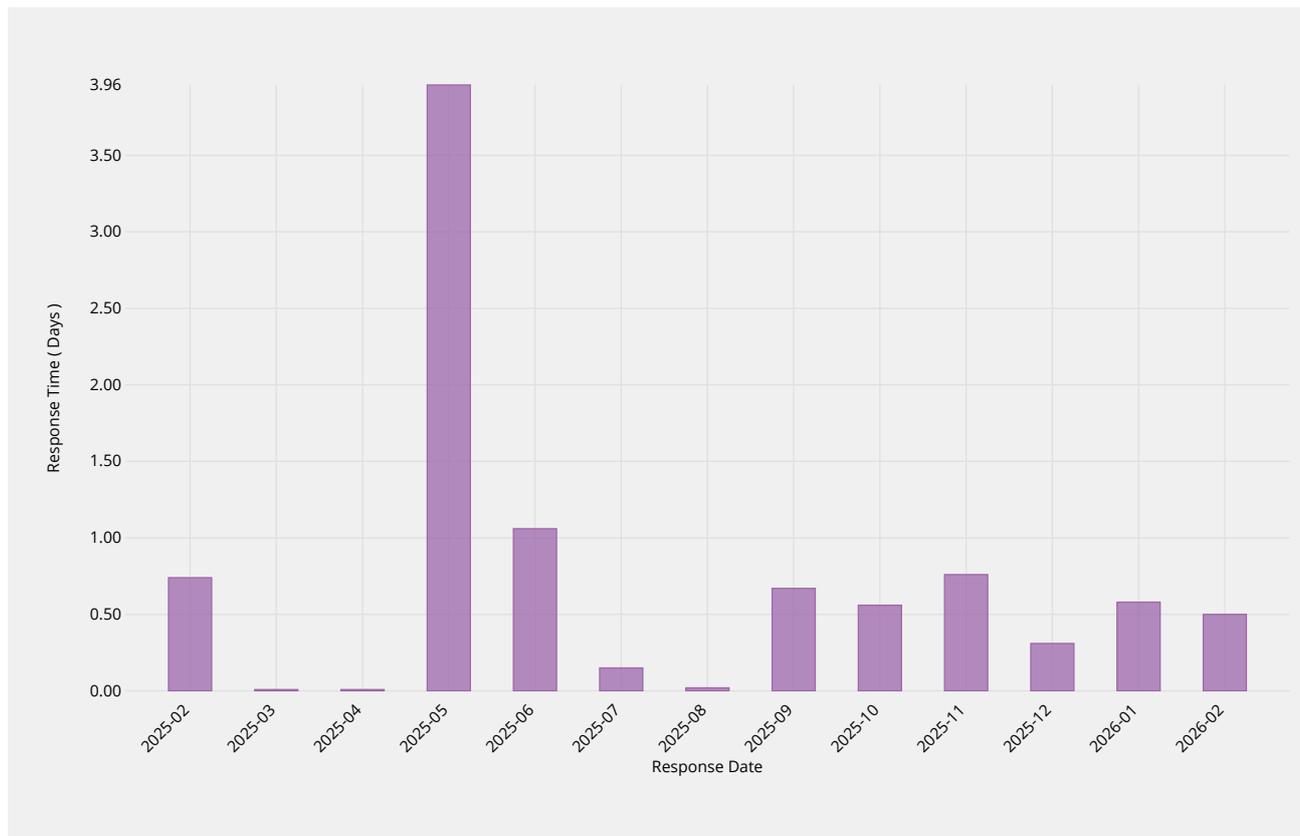
Manual Enquiries	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Response Time	0.98d	—	—	3.96d	2.33d	0.22d	0.02d	0.67d	1.18d	1.65d	0.78d	1.19d	0.50d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	2	0	0	1	4	5	1	1	6	6	4	3	1
Mean Time	0.74d	—	—	3.96d	1.06d	0.15d	0.02d	0.67d	0.56d	0.76d	0.31d	0.58d	0.50d
Shortest Time	0.44d	—	—	3.96d	0.05d	0.11d	0.02d	0.67d	0.11d	0.04d	0.01d	0.11d	0.50d
Longest Time	1.04d	—	—	3.96d	3.05d	0.24d	0.02d	0.67d	1.58d	2.37d	1.06d	1.44d	0.50d
Median Time	0.74d	—	—	3.96d	0.57d	0.12d	0.02d	0.67d	0.38d	0.58d	0.08d	0.19d	0.50d
PStDev Time	0.30d	—	—	0.00d	1.17d	0.05d	0.00d	0.00d	0.52d	0.79d	0.44d	0.61d	0.00d

Label Generation Rulesets

Review Time

The time it takes for staff to review a submission and either agree that it is well-formed or send it back

for remediation.
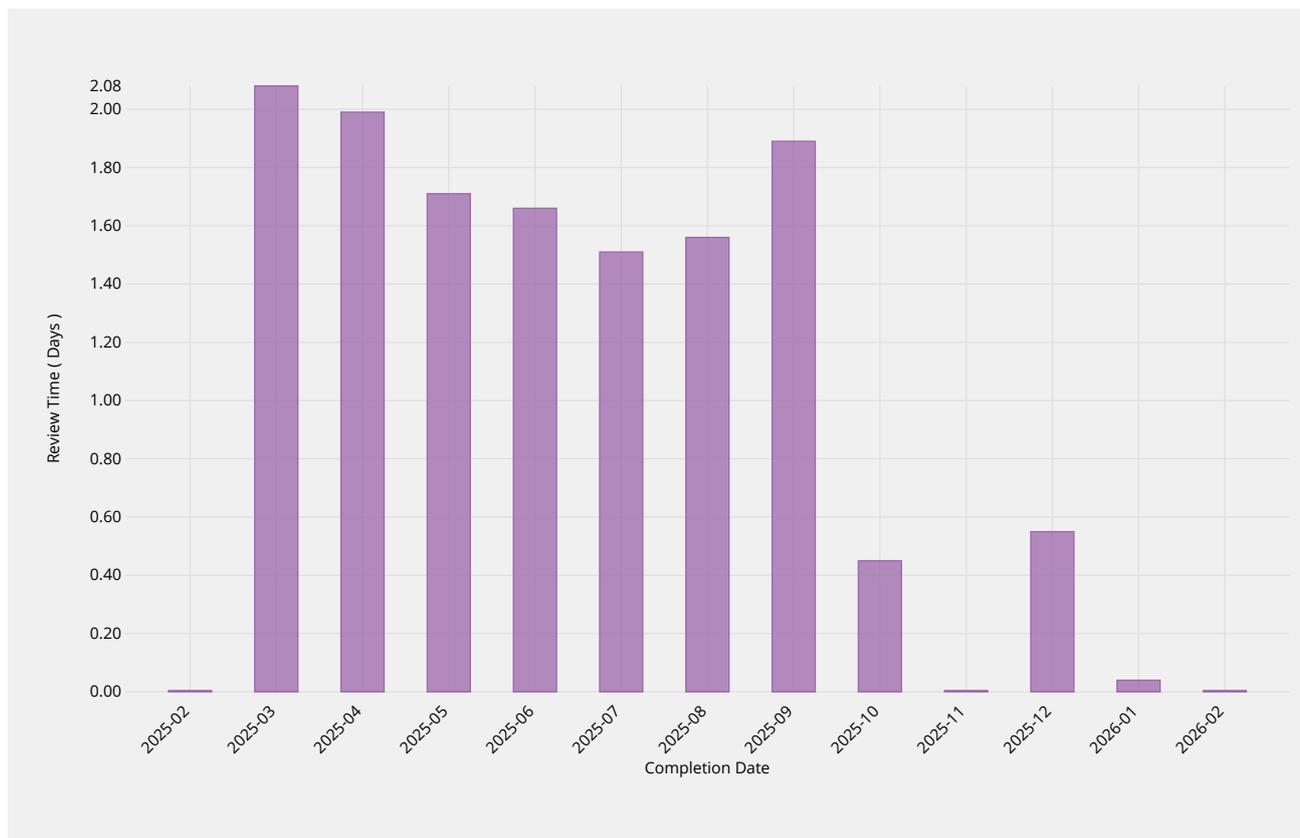
Review Time	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Review Time	—	2.08d	1.99d	1.71d	1.66d	1.51d	1.56d	1.89d	0.45d	0.00d	0.55d	0.04d	—
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Review Count	0	2	12	7	9	4	18	9	1	1	1	1	0
Shortest Time	—	0.00d	0.00d	0.48d	0.86d	0.91d	0.00d	0.00d	0.45d	0.00d	0.55d	0.04d	—
Longest Time	—	2.31d	3.94d	1.97d	2.20d	1.52d	1.87d	1.99d	0.45d	0.00d	0.55d	0.04d	—
Median Time	—	1.15d	0.84d	0.83d	1.31d	1.27d	1.56d	1.30d	0.45d	0.00d	0.55d	0.04d	—
PStDev Time	—	1.15d	0.99d	0.47d	0.38d	0.27d	0.58d	0.64d	0.00d	0.00d	0.00d	0.00d	—

Implementation Time

Time it takes for staff to publish a change once it meets all requirements.
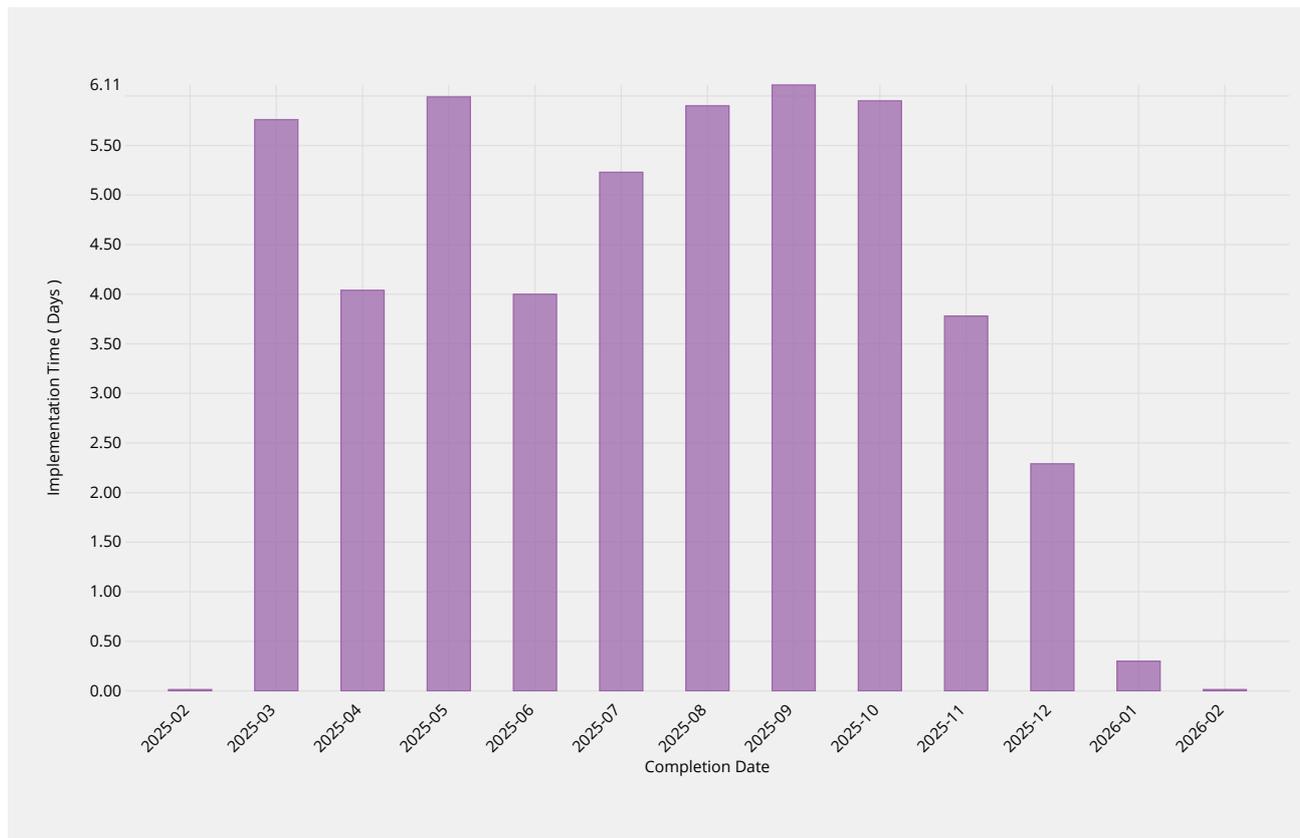
Implementation Time	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Implementation Time	—	5.76d	4.04d	5.99d	4.00d	5.23d	5.90d	6.11d	5.95d	3.78d	2.29d	0.30d	—
Monthly Threshold	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	0	2	12	7	9	4	18	9	1	1	1	1	0
Shortest Time	—	2.10d	1.02d	3.20d	0.16d	0.33d	1.06d	1.04d	5.95d	3.78d	2.29d	0.30d	—
Longest Time	—	6.17d	6.10d	6.00d	4.78d	5.25d	5.90d	6.28d	5.95d	3.78d	2.29d	0.30d	—
Median Time	—	4.13d	2.53d	4.35d	2.05d	5.18d	5.90d	5.03d	5.95d	3.78d	2.29d	0.30d	—
PStDev Time	—	2.03d	1.59d	0.95d	1.41d	2.11d	1.83d	1.65d	0.00d	0.00d	0.00d	0.00d	—

Requester Clarification

The number of times a clarification or remediation was required from the requester.
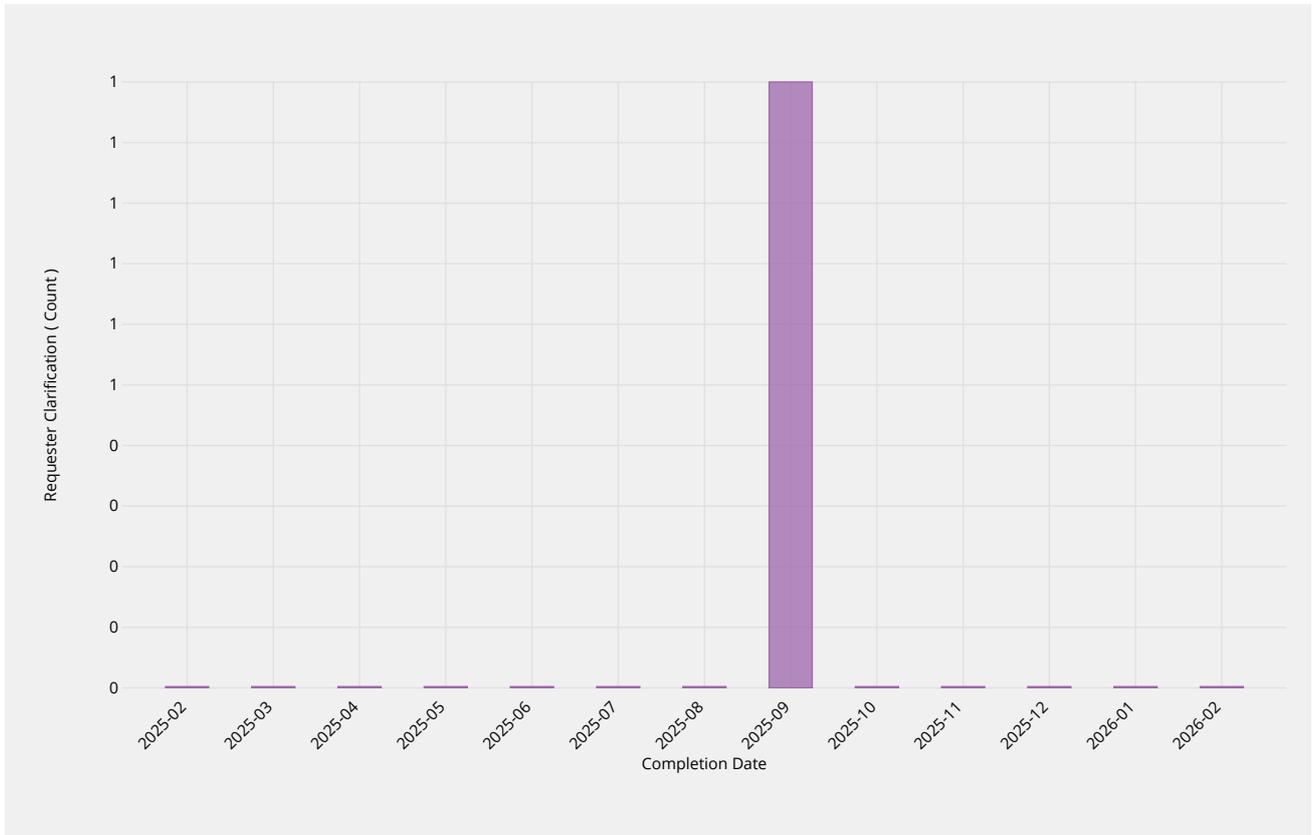
Requester Clarification	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02
Count	—	0	0	0	0	0	0	1	0	0	0	0	—
Request Count	0	2	12	7	9	4	18	9	1	1	1	1	0
Shortest Clarification	—	0	0	0	0	0	0	0	0	0	0	0	—
Longest Clarification	—	0	0	0	0	0	0	1	0	0	0	0	—

Time per Actor

Average time taken for staff processing, requester clarification, administrative contact authorization and

regulatory checks.
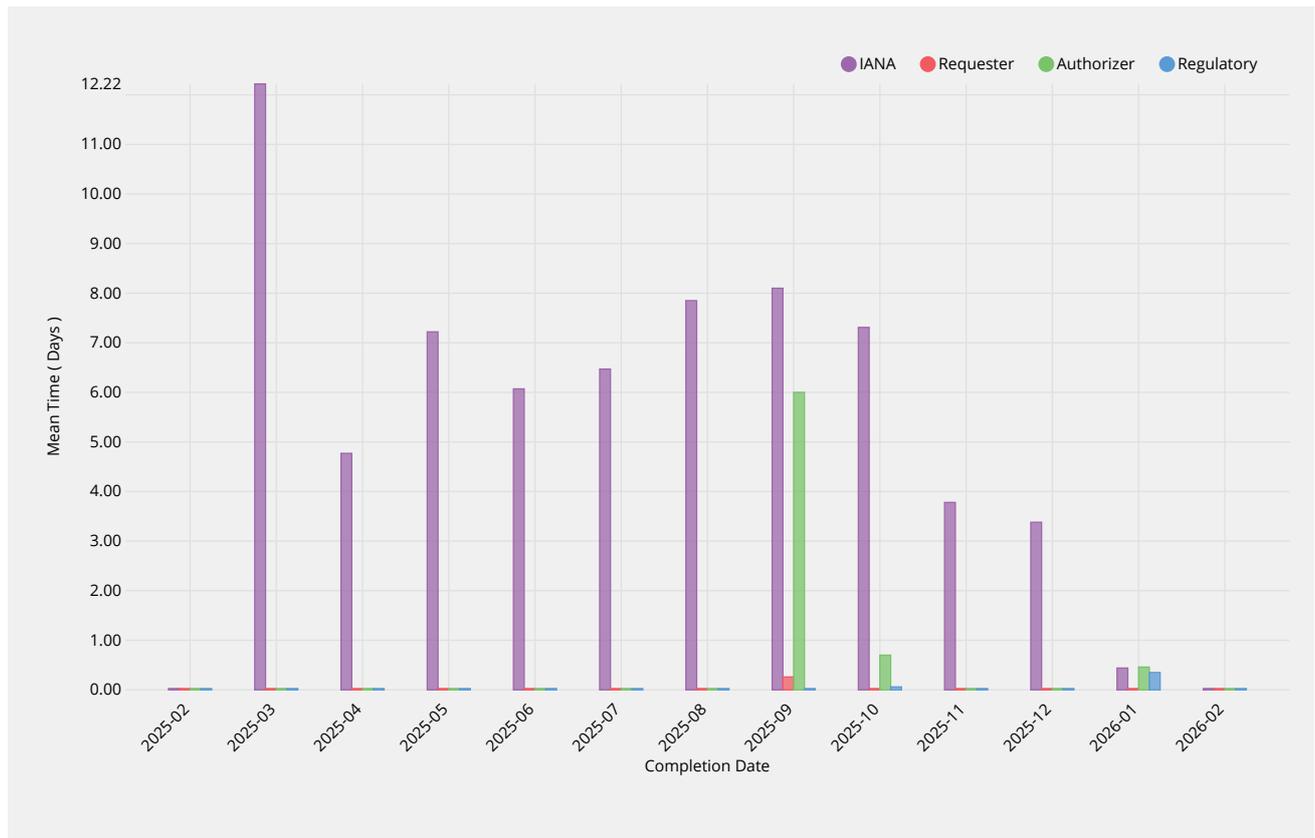
IANA	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Mean Time	—	12.22d	4.77d	7.22d	6.07d	6.47d	7.85d	8.10d	7.31d	3.78d	3.38d	0.44d	—
Review Count	0	2	12	7	9	4	18	9	1	1	1	1	0
Shortest Time	—	6.17d	1.02d	5.98d	3.24d	2.16d	1.11d	4.88d	7.31d	3.78d	3.38d	0.44d	—
Longest Time	—	18.27d	8.12d	9.22d	12.67d	8.20d	12.14d	13.37d	7.31d	3.78d	3.38d	0.44d	—
Median Time	—	12.22d	5.44d	7.64d	5.43d	7.76d	9.02d	7.32d	7.31d	3.78d	3.38d	0.44d	—
PStDev Time	—	6.05d	2.23d	1.11d	2.68d	2.52d	3.21d	2.68d	0.00d	0.00d	0.00d	0.00d	—

Requester	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Mean Time	—	—	—	—	—	—	—	0.26d	—	—	—	—	—
Review Count	0	0	0	0	0	0	0	1	0	0	0	0	0
Shortest Time	—	—	—	—	—	—	—	0.26d	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	0.26d	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	0.26d	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	0.00d	—	—	—	—	—

Authorizer	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Mean Time	—	—	—	—	—	—	—	6.00d	0.70d	—	—	0.46d	—
Review Count	0	0	0	0	0	0	0	1	1	0	0	1	0
Shortest Time	—	—	—	—	—	—	—	6.00d	0.70d	—	—	0.46d	—
Longest Time	—	—	—	—	—	—	—	6.00d	0.70d	—	—	0.46d	—
Median Time	—	—	—	—	—	—	—	6.00d	0.70d	—	—	0.46d	—
PStDev Time	—	—	—	—	—	—	—	0.00d	0.00d	—	—	0.00d	—

Regulatory	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Mean Time	—	—	—	—	—	—	—	0.01d	0.06d	—	—	0.35d	—
Review Count	0	0	0	0	0	0	0	1	1	0	0	1	0
Shortest Time	—	—	—	—	—	—	—	0.01d	0.06d	—	—	0.35d	—

Regulatory	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Longest Time	—	—	—	—	—	—	—	0.01d	0.06d	—	—	0.35d	—
Median Time	—	—	—	—	—	—	—	0.01d	0.06d	—	—	0.35d	—
PStDev Time	—	—	—	—	—	—	—	0.00d	0.00d	—	—	0.00d	—

Request Volumes

Total number of LGRs added or modified.
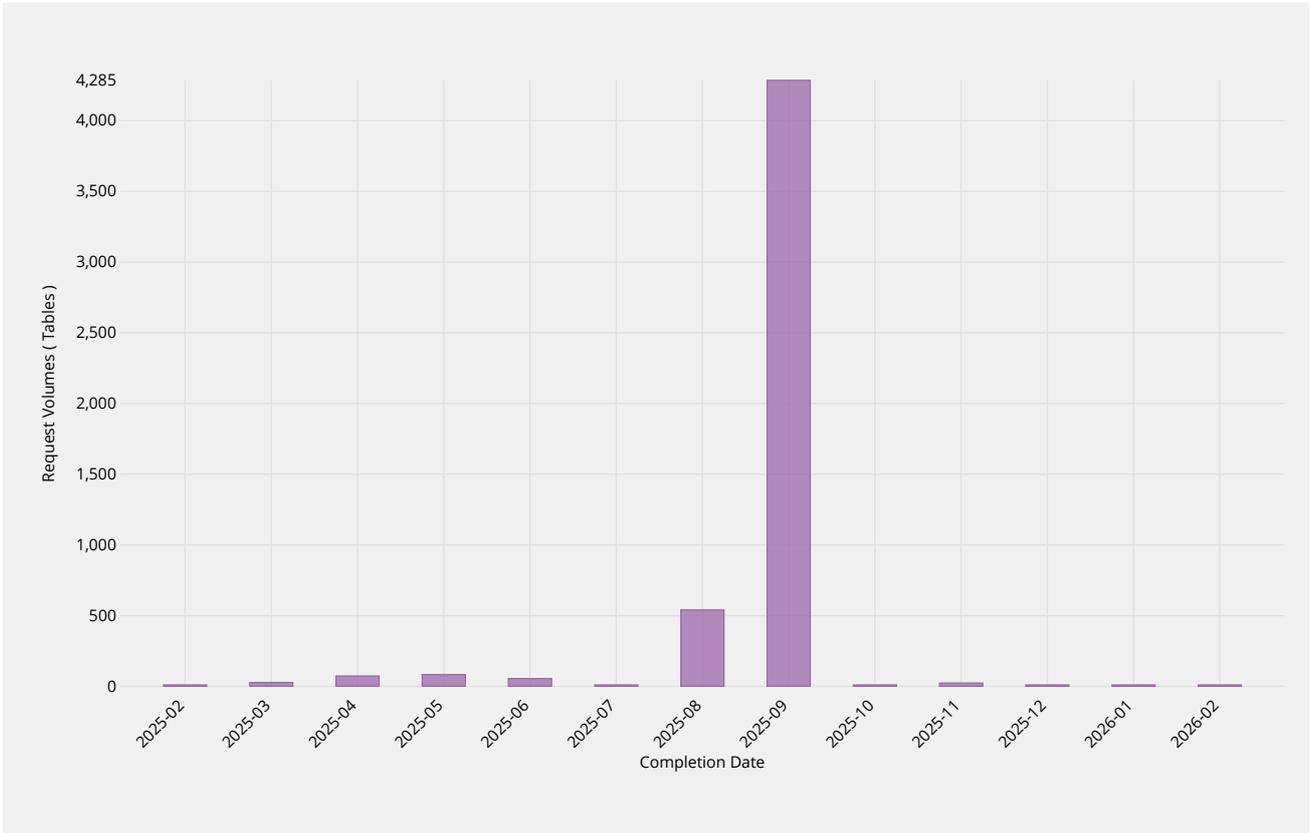
Request Volumes	2025-02	2025-03	2025-04	2025-05	2025-06	2025-07	2025-08	2025-09	2025-10	2025-11	2025-12	2026-01	**2026-02**
Total LGRs Processed	—	27	73	83	55	5	540	4285	1	23	1	1	—
Request Count	0	2	12	7	9	4	18	9	1	1	1	1	0
Average LGRs per Request	—	14	6	12	6	1	30	476	1	23	1	1	—
Smallest per Request	—	1	1	2	2	1	1	2	1	23	1	1	—
Largest per Request	—	26	20	48	17	2	206	4141	1	23	1	1	—

Definitions

Service Definitions

While there are many different ways change requests can be categorized, the key areas of distinction between different processing types for the purposes of metrics are as follows:

- **Category I (Routine updates impacting Root Zone File)** — Routine change requests that alter the technical data published in the DNS root zone (e.g. changes to NS records, DS records and glue records) . For these changes the process requires IANA, both pre- and post-transition, to engage third parties to implement, publish and distribute changes in the root zone file.

- **Category II (Routine updates not impacting Root Zone File)** — Routine change requests that do not alter the DNS root zone file (e.g. contact data and metadata). These changes do not engage third parties as part of implementation, and therefore will have a materially different processing timeframe.

- **Category III (Creating or Transferring a gTLD)** — Requests to create ("delegate") or transfer ("redelegate" or "assign") a generic top-level domain. These changes require additional processing by IANA to ensure policy and contractual requirements are met associated with a change of control for the TLD. While the key processing is performed elsewhere within ICANN, the IANA processing is significant and therefore distinguishes this type of request from a routine change request.

- **Category IV (Creating or Transferring a ccTLD)** — Requests to create or transfer a country-code top-level domain. These changes require additional processing by IANA to ensure policy requirements are met. This processing is performed by IANA staff, and includes performing additional analysis on the change request, producing a report, and having that report reviewed externally (including verification that all existing registration data has been successfully transferred from the old to new Registry operator). This processing is significant, and is normally substantially longer than a routine change request, and therefore should be distinguished.

- **Category V (Other change requests)** — Other non-routine change requests. IANA is required to process change requests that may have special handling requirements, or require additional documentary evidence or additional clarifications from the customer or third parties, that do not afford them the ability to automate. These scenarios include, but are not necessarily limited to:
    i. Customers that require requests to be handled outside the online self-service platform, such as those lodging change requests through the exchange of postal mail;

    ii. Customers that have placed special handling instructions on file with IANA, or have otherwise asked for special handling for a request that deviates from the normal process, that must be executed manually by IANA staff;

    iii. Unique legal or regulatory encumbrances that must be satisfied that require additional processing;

    iv. Removing a TLD from service (e.g. retirement or revocation);

    v. Changes that relate to the operation of the root zone itself, including changing the Root Key Signing Key, altering the set of authoritative name servers for the root zone (e.g. the "root servers"), and changes to the "root hints" file.

Field Definitions

The fields in the preceding tables are as follows:

- **Process.** The business process that IANA is requested to perform.

- **Metric.** The individual metric that will be measured as part of the completion of the business process.

- **Target.** The specified target for each individual change request.

- **Type.** Whether the target specified is a minimum target (compliance must not be less than the target) or a maximum target (compliance must not be more than the target).

- **Breach.** The percentage limit of change requests within the specified period that fail to meet the metric, which if reached is deemed a breach in the SLE.

- **Period.** The period over which SLE compliance is measured.